

V E R G E N T

Continually Elevating Return

IPC-1720 Assembly Qualification Profile

Revision: G Last Revision: April 2020



IPC-1720A

Assembly Qualification Profile

Developed by the OEM council of the IPC, IPC-1720A categorized an electronic assembly manufacturer's capabilities and supplies the OEM customer with detailed, substantive information.

IPC-1720A

July 2004

A standard developed by IPC

2215 Sanders Rd, Northbrook, IL 60062-6135 Tel. 847.509.9700 Fax 847.509.9798 www.ipc.org

NOTICE

IPC standards and publications are designed to serve the public interest through eliminating misunderstandings between manufacturers and purchasers, facilitating interchangeability and improvement of products, and assisting the purchaser in selecting and obtaining with minimum delay the proper product for his particular need. Existence of such Standards and Publications shall not in any respect preclude any member or non-member of IPC from manufacturing or selling products not conforming to such Standards and Publications, nor shall the existence of such Standards and Publications preclude their voluntary use by those other than IPC members, whether the standard is to be used either domestically or internationally.

Recommended Standards and Publications are adopted by IPC without regard to whether their adoption may involve patents on articles, materials or processes. By such action, IPC does not assume any liability to any patent owner, nor do they assume any obligation whatever to parties adopting the recommended Standard or Publication. Users are also wholly responsible for protecting themselves against all claims of liabilities for patent infringement.

The material in this standard was developed by the OEM Council of the Institute for Interconnecting and Packaging Electronic Circuits.

© Copyright 2004. IPC, Northbrook, Illinois. All rights reserved under both international and Pan-American copyright conventions.

FOREWORD

It is not intended that this Assembly Qualification Profile (AQP) satisfies all the requirements of the customer, however, conscientious maintenance of this document and or registration to ISO 9000 requirements should satisfy the major concerns. Thus, audits should be simpler, required less frequently, and facilitate less paper work as customers and suppliers work closer to meeting each others needs.

CONTENTS

ons:	Pages
Company Description	1
Site Description	2
Product Type	3-5
Processes	6-8
Testing	9-10
Product Complexity	11-13
Product Volume	14-15
Quality Development	16-17
Services	18
Master Equipment Listing	19
Technology Profile Specifics	20-28
Quality Profile	29-39
Manufacturing History	40
Identification of Previous Audits	41
Financial Review	42
AQP Electronic Editing and Sample Form	43-50
Glossary of Terms	51
Product Type Description	52
	Company Description Site Description Product Type Processes Testing Product Complexity Product Volume Quality Development Services Master Equipment Listing Technology Profile Specifics Quality Profile Manufacturing History Identification of Previous Audits Financial Review AQP Electronic Editing and Sample Form Glossary of Terms

HOW TO USE THE AQP

Although the AQP is for a single site or location, information about the overall company is helpful in establishing the relationship of the existing site to the total company and to other sites or divisions. The first page of section 1 is intended to convey the overall company description and is reflected in the optional financial review detailed in section 8. The remainder of the AQP is devoted to information about a single site (see section 9 for examples).

Although intended to be site specific, the AQP may be used to convey total corporate capability. When this practice is preferred, section 1.2 (intended for site description) is modified to reflect total corporate capability, as are all other sections of the AQP.

The Electronic Assembly Manufacturer should keep all sections current. In the initial contact between the manufacturer and a new customer, an abbreviated AQP will suffice (site description from Sections 1 and 2). Access to AQP in electronic media is suggested in order to facilitate the appropriate manufacturer/user information interchange. The remaining sections of the AQP provide details of the site assembly capability and the quality principles that have been incorporated into the systems used to manufacture products. The information is of use to the assembly company in assessing where the organization stands on implementing quality and technology; the same data helps the customer in determining how well the manufacturers' capability matches the customer need.

<u>ACKNOWLEDGMENTS</u>

The IPC is indebted to the members of the OEM council who participated in the development of this document. A note of thanks is also expressed to the members of the Electronic Manufacturing Services Industry (EMSI) for their review and critique and construction recommendations in finalizing the principles developed for the AQP.

Although the IPC is grateful for all the involvement and individual contributions made in completing the AQP, a special acknowledgment is extended to the following individuals. It was their dedication and foresight that made this publication possible.

Donna H. Hodgson Merix	Emily Nikoo ESAT, Inc.	Kevin Sheehan Standard Microsystems Corporation
Sue Jones Wilcox Electric	Steve Pudles Ronic Assoc. Inc.	Mario Suarez-Solis Encore Computer Corp.

SECTION 1.1

DATE COMPLETED
Updated July 1, 2019

COMPANY DESCRIPTION

OOMI / NATI DEGOTAL TION						
GENERAL INFORMATION						
LEGAL NAME						
Vergent Products						
PHYSICAL ADDRESS						
609 14 th Street SW						
CITY		STATE		ZIP		
Loveland		CO		80537		
PROVINCE		COUNTRY				
		USA				
TELEPHONE NUMBER		FAX NUMBER		TELEX NU	MBER	
(970) 667-8570		(970) 667-9332				
E-MAIL ADDRESS	MODEM NUME	BER	DATE	FOUNDED	July 1995	
sales@vergentproducts.com				PUBLIC	□ PRIVATE	
INTERNET URL	•	FTP SITE	•			
http://www.vergentproducts.com/						
MANAGEMENT						
PRESIDENT and CHIEF EXECUTIVE OFFICER						
Jay Dokter						
VICE PRESIDENT OF MARKETING/SALES						
John Sage	TILLO 0551055					
VICE PRESIDENT OF OPERATIONS and CHIEF OPERA	TING OFFICER					
Tracy Ireland						
VICE PRESIDENT OF FINANCE MANAGEMENT and CH	IEF FINANCIAL	OFFICER				
Dan Kamrath						
VICE PRESIDENT OF ENGINEERING						
Paul Boerger						
DIRECTOR OF QUALITY						
Sarah Johnson						
DIRECTOR OF PROGRAM MANAGEMENT						
John Sage						
DIRECTOR OF SUPPLY CHAIN						
Karla Lippincott						

CORPORATE DESCRIPTION		NUMBER OF CORPORATE EMPLOYEES	NUMBER OF SITE EMPLOYEES	COMMENTS
DESIGN AND DEVEL	LOPMENT	5	5	
MANUFACTURING E	NGINEERING	2	2	
MANUFACTURING (CONTROL	4	4	Supervisors and Expert Assemblers
MANUFACTURING	DIRECT	17	17	Does not include flexible contract workforce
	INDIRECT	9	9	
QUALITY CONTROL	QUALITY ENGINEERS	3	3	Includes QA Technicians
	INTERNAL AUDITORS	4	4	Includes QA Inspectors
	GENERAL MANAGEMENT	1	1	AdminSupport
ADMINISTRATION TOTAL		6	6	Includes Client Engagement Managers, IT, Finance, HR & Sales
		51	51	

SECTION 1.2

SITE DESCRIPTION

(TO BE COMPLETED FOR EACH SITE)

Updated August 15, 2016

ATTACH APPROPRIATE CHARTS (OPTIONAL)

MANUFACTURING FACILITY COMPANY NAME Vergent Products PHYSICAL ADDRESS 609 14 th Street SW CITY Loveland STATE CO ZIP 80537 PROVINCE COUNTRY USA TELEPHONE NUMBER (970) 667-8570 FAX NUMBER (970) 667-9332 TELEX E-MAIL NUMBER MODEM NUMBER PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High Performance Industrial, Consumer) MANUFACTURING FACILITY STATE CO ZIP 80537 FAX NUMBER (970) 667-9332 TELEX PEARS IN BUSINESS 24 years BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix. Focus on elevating client return.		FOR EACH SITE)			
PHYSICAL ADDRESS 609 14 th Street SW CITY Loveland STATE CO ZIP 80537 PROVINCE COUNTRY USA TELEPHONE NUMBER (970) 667-8570 FAX NUMBER (970) 667-9332 TELEX E-MAIL NUMBER MODEM NUMBER YEARS IN BUSINESS 24 years PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE PROduct Commercialization Services for highly regulated industries (Aerospace, Medical, High obsolescence, full turnkey, low to mid-volume high mix.	MANUFACTURING FACILITY				
CITY Loveland PROVINCE COUNTRY USA TELEPHONE NUMBER (970) 667-8570 E-MAIL NUMBER PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High STATE CO COUNTRY USA FAX NUMBER (970) 667-9332 TELEX YEARS IN BUSINESS 24 years BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix.	COMPANY NAME Vergent	Products			
PROVINCE COUNTRY USA TELEPHONE NUMBER (970) 667-8570 FAX NUMBER (970) 667-9332 E-MAIL NUMBER MODEM NUMBER PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High PROVINCE COUNTRY USA FAX NUMBER (970) 667-9332 TELEX PEARS IN BUSINESS 24 years BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix.	PHYSICAL ADDRESS 609 14 ^{t1}	Street SW			
TELEPHONE NUMBER (970) 667-8570 E-MAIL NUMBER MODEM NUMBER PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High PAX NUMBER (970) 667-9332 YEARS IN BUSINESS 24 years BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix.	CITY Loveland		STATE	CO	ZIP 80537
E-MAIL NUMBER PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix.	PROVINCE		COUNTRY	USA	
PRINCIPLE PRODUCTS/SERVICES/SPECIALTIE Product Commercialization Services for highly regulated industries (Aerospace, Medical, High BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Product realization and improvement from concept through obsolescence, full turnkey, low to mid-volume high mix.	TELEPHONE NUMBER (970) 60	7-8570	FAX NUMBER	(970) 667-9332	TELEX
Product Commercialization Services for highly regulated industries (Aerospace, Medical, High obsolescence, full turnkey, low to mid-volume high mix.	E-MAIL NUMBER	MODEM NUMBER		YEARS IN BUSINESS	24 years
regulated industries (Aerospace, Medical, High obsolescence, full turnkey, low to mid-volume high mix.	PRINCIPLE PRODUCTS/SERVICES/SPEC	IALTIE BU	ISINESS CHARAC	TERIZATION (HIGH VOLUME,	QUICK TURN-AROUND, ETC.)
regulated industries (Aerospace, Medical, High obsolescence, full turnkey, low to mid-volume high mix.	Product Commercialization Service	s for highly P ₁	oduct realizati	ion and improvement	from concept through
occorded that the first terminal is a second of the first terminal in the first terminal		1			
Focus on elevating client return.		•			
	Performance industrial, Consumer,	ocus on elevati	ing client return.		

OVERALL OPERATION RESPONSIBILITY FOR THIS SITE Jay Dokter WANUFACTURING Tracy Ireland TECHNICAL/ENGINEERING Paul Boerger MATERIALS/PRODUCTION CONTROL Karla Lippincott PURCHASING Karla Lippincott Director of Operations Director of Operations Vice President of Operations Vice President of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Sarah Johnson Director of Quality Vice President of Operations/COO SALES REPRESENTATIVE John Sage Vice President of Business Development Vice President of Operations/COO BUILDINGS SYSTEMS (INDICATE % COVERAGE) AGE AREA (Construction (Wood/Brick) President Operations/COO Office 10 yrs 13840 Cement 100 100 100 100 100 100 100 100 100 10	O (Function/Job Title	PORTS TO	REF				TLE					FACILITY MAN	
Vice President of Operations/COO President						/CEO	esiden	OVERALL OPERATION RESPONSIBILITY FOR THIS SITE					
Tracy Ireland Technical/engineering President													
TECHNICAL/ENGINEERING Paul Boerger MATERIALS/PRODUCTION CONTROL Karla Lippincott PURCHASING Karla Lippincott Director of Operations Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Vice President of Operations/COO SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland Development Vice President of Business Development Vice President of Operations/COO President Vice President of Operations/COO SYSTEMS (INDICATE & COVERAGE) AIT Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 100 Manufacturing 10 yrs 30000* Cement 0 100 100 100 100 Planned additions		sident	Pres			ident of	ice Pre						
Paul Boerger MATERIALS/PRODUCTION CONTROL Karla Lippincott PURCHASING Karla Lippincott Director of Operations Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO Sales Representative John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland Director of Operations Vice President of Business Development Vice President of Operations/COO Systems (INDICATE % COVERAGE) Power Conditioning Heating Ventilation Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Planned additions						is/COO	peratio					Tracy Ireland	
Paul Boerger MATERIALS/PRODUCTION CONTROL Karla Lippincott Director of Operations Vice President of Operations/COO PURCHASING Karla Lippincott Director of Operations Vice President of Operations/COO QUALITY Sarah Johnson SALES REPRESENTATIVE John Sage Vice President of Business Development WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland Director of Quality Vice President of Business Development Vice President of Operations/COO President Operations/COO SYSTEMS (INDICATE % COVERAGE) Waste Conditioning Heating Ventilation Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Planned additions		sident	Pres	g	Engineerin	ident of E	ice Pre			3	INEERIN		
Karla Lippincott PURCHASING Karla Lippincott Director of Operations Operations/COO Vice President of Operations Vice President of Operations/COO Operations/COO Director of Quality Vice President of Operations/COO SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland Development Vice President of Operations/COO Vice President of Operations/COO President Operations/COO SYSTEMS (INDICATE % COVERAGE) SYSTEMS (INDICATE % COVERAGE) Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Planned additions				<u> </u>									
PURCHASING Karla Lippincott QUALITY Sarah Johnson SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) Office 10 yrs 13840 Cement 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Storage 10 yrs 30000* Cement 100 100 100 Planned additions	nt of	e Presiden	Vic		ons	of Operati	irector			I CONTROL			
PURCHASING Karla Lippincott QUALITY Sarah Johnson SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) Office 10 yrs 13840 Cement (Sq. Ft.) (Wood/Brick) Office 10 yrs 23834 Cement 100 100 100 100 100 Storage 10 yrs 30000* Cement 0 Director of Operations Director of Operations Vice President of Operations/COO President President President President Operations/COO SYSTEMS (INDICATE % COVERAGE) Vaste Treatment Vaste Treatment Vaste Treatment Vice President of Operations/COO Power Conditioning Heating Ventilation Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 100 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 100 Planned additions	200	erations/Co	Оре			_					ott	Karla Lippino	
Karla Lippincott QUALITY Sarah Johnson SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 Planned additions					ons	of Operati	irector					PURCHASING	
Director of Quality Vice President of Operations/COO						- r - · · ·					ott	Karla Lippinc	
Sarah Johnson SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 Planned additions President Oresident Operations/COO President Operations/COO SYSTEMS (INDICATE % COVERAGE) Air Conditioning Power Conditioning Heating Ventilation Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 100 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 100 Planned additions	-			Director of Quality							QUALITY		
SALES REPRESENTATIVE John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 Planned additions President President President Operations/COO Power Conditioning Heating Ventilation Conditioning Sprinklers Treatment Office 10 yrs 13840 Cement 100 100 100 100 100 Planned additions				Director of Quanty						n	Sarah Johnson		
John Sage WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) (Wood/Brick) Office 10 yrs 13840 Cement 25 100 100 100 100 Manufacturing 10 yrs 23834 Cement 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 Planned additions	<u> </u>			Vice President of Rusiness						NTATIVE	SALES REPRESE		
WASTE MANAGEMENT/FACILITIES/SAFETY Tracy Ireland BUILDINGS AGE AREA (Sq. Ft.) (Wood/Brick) (Wood/Brick) (Wood/Brick) (Sq. Ft.) (Sq. Ft.) (Wood/Brick) (Sq. Ft.) (Sq.		Sidelit	110								John Sage		
Tracy Ireland Operations/COO SYSTEMS (INDICATE % COVERAGE)		• 1 4	Ъ	1				AFETV	CILITIES/S/	MENIT/EA	· ·		
Systems (Indicate % Coverage) Systems (Indicate % Coverage)		sident	Pres					~! L!!	CILITILO/O/				
AGE				-									
Conditioning		COVERAG			STEMS (IN	SYS	Dower	tana di sas	0	ADEA	405	BUILDINGS	
Manufacturing 10 yrs 23834 Cement 100 100 100 100 100 Storage 10 yrs 30000* Cement 0 100 100 100 100 Planned additions additions 0		Sprinklers			Ventilation	Heating					AGE		
Storage 10 yrs 30000* Cement 0 100 100 100 100 Planned additions additions Image: Company of the property		100			100	100	25						
Planned additions							100	nt	Ceme			Manufacturing	
additions		100	100	10	100	100	0	nt	Ceme	30000*	10 yrs		
									GENC				
Are fire extinguishers functional and Accessible to employees? What is the distance to the nearest fire station? (in minutes) 3 Minutes	nutaa	2 Min.								onal and		•	

SAFETY AND REGULATORY AGENCY REQUIREMENTS									
Are fire extinguishers functional and	\boxtimes		What is the distance to the						
accessible to employees?	YES	NO	nearest fire station? (in minutes)	3 Minutes					
Do you conform to local/federal environ-	\boxtimes		Date of last OSHA visit	May 2005					
ment protection agency requirements?	YES	NO	Date of last EPA visit	none					
Are you currently operating under a waiver or		\boxtimes	Other Agency Audits, UL, ISO	□ UL # <u>E162464</u>					
in violation of local government requirements?	YES	NO	9000, CSA Approval and Number						
Do you have a safety program?	\boxtimes		Hazardous Waste Number	COD040724551Conditionally Exempt Small					
Describe Comprehensive EHS	YES	NO	Trade Waste Account Number	Waste Generator					

PLANT PERSONNEL (TOTAL EMPLOYEES)										
Permanent	Contract	Office	Technical/	Production	Full-Time	Part-Time	Union	Non-	Union	Contract
			Engineering		QA	QA		Union	Name	Expires (Date)
50	0	10	7	26	8	0	0	All	n/a	n/a

SECTION 2.1 PRODUCT TYPE

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the product types being fabricated by the manufacturer.

Site Capability Snapshot (Please Check all that apply)

Designators Electronic Assembly Type		Remarks
	☑1A – Single-sided THT only	Nomai no
	☑1B – Single-sided SMT only	
	☑1C - Single-sided simplistic mix of THT & SMT	
	☑1X - Single-sided complex mix of THT & SMT with FP, BGA	
	☑2B - Double-sided simplistic SMT only	
	☑2C - Double-sided simplistic mix of THT & SMT	
	□2Y - Double-sided complex mix of THT & SMT with ultra-FP, chip scale	Have not demonstrated chip scale capability.
	□2Z - Double-sided complex mix of THT & SMT with ultra-FP, COB, flip chip, TAB, chip scale	Have not demonstrated COB, flip chip, TAB or chip scale capability.
D 10 1 5 T	Other:	
Board Construction Type		
	·	
	☐MCM-D Deposited Dielectric	
	□Other:	
Board Size Diagonal	□<250 [10.00]	
	□250 [10.00]	
	□350 [14.00]	
	□450 [17.50]	
	□350 [14.00]	CNAT
	⊠650 [25.50]	SMT max board size = 17" x 19" 3070 test max board size = 30" x 18"
	□750 [29.50]	507 O test Illax poard size - 50 X 10
	□850 [33.50]	
	□>850 [33.50]	
	□Other:	
_	Board Construction Type Board Size Diagonal	Single-sided complex mix of THT & SMT with FP, BGA

D	Maximum Thru Hole Work Area	□<300 CM ² <[50 IN ²]	
		□300 CM ² [50 IN ²]	
		□600 CM ² [100 IN ²]	
		⊠1000 CM² [160 IN²}	12" x 14" max selective wave solder
		□1500 CM² [230 IN²]	
		□2100 CM² [325 IN²]	
		□2800 CM ² [430 IN ²]	
		□3600 CM² [550 IN²]	
		□3600 CM² [550 IN²]	
Е	Maximum SMT Work Area	□ Other: □ <300 CM² <[150 IN²]	
		□300 CM ² [50 IN ²]	
		□600 CM ² [100 IN ²]	
		□1000 CM ² [160 IN ²]	
		□1500 CM² [230 IN²]	
		⊠2100 CM² [325 IN²]	SMT max board size = 17" x 19"
		□2800 CM ² [430 IN ²]	
		□3600 CM² [550 IN²]	
		□>3600 CM² [550 IN²]	
		Dott.	
F	Distance Wiring Terminals & Connectors	□Other: ☑Solid Wire	
		⊠Standard Wire	
		⊠Shielded Wire	
		⊠Coax Wire	
		☑Terminal Bifurcated & Turret	
		⊠Clip & Pin Terminals	
		⊠Crimped Terminals	
		⊠Board Connectors	
		⊠Backplane Connectors	
		□Other:	
	Cable & Harness (Multiple Wire)	⊠Hi Power Eq. or Lgr. 10 Gauge	
G	Cable & Harriess (Multiple Wife)	☑Lower Power Thinner than 10 Gauge	
		⊠Electrical Cable (Wire)	
		Optical Cable (Glass)	
		⊠Electrical Harness	
		Optical Harness	
		⊠Ribbon Cable Harness	
		☑Combination Harness	
	Mechanical Assembly Operations	☐Other: ⊠Electronic Hardware	
Н	moonanear, addition operations	☑Mechanical Hardware	
		☑Shielding Hardware	
		☑Silleruilig hardware ☑Thermal Conductive Hardware	
		Marinar Conductive Hardware	

		⊠Front Panel Hardware	
		☐Molded Cable	
		⊠Final System Assembly (Box Build)	
		☑Other: Small scale machine shop	
J	Completed End Product	☑Consumer Products	
		☐General Purpose Computers	
		⊠Telecommunications Products	
		☐Commercial Aircraft Products	
		☑Industrial & Automotive Products	
		☐High Performance Military	
		□Outer Space (LEO & GEO)	
		Military Avionics	
		⊠Automotive (Under the Hood)	
		☑Other: Class II Medical Devices	

^{*}For product type description, see Glossary, Section 10.1

SECTION 2.2

PROCESSES

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the assembly processes used by the manufacturer.

Site Capability Snapshot (Please Check all that apply)

	Decignators		Remarks
Α	Designators Through Hole Insertion	⊠Two Leaded-Axial	Remarks
, ,		⊠Two Leaded Radial	
		⊠Multiple Leaded ≤6-Radial	
		Single-In-Line Packages (SIPS)	
		☑Dual In-Line Pkgs. (DIPS) ≤24 PION	
		☑Dual In-Line Pkgs. >24 PION	
		□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
		⊠Component Sockets	
		☑Card Edge/Two Piece Connectors	
В	Surface Mount Placement	□Other: □Chip Resistors/Cap. (Reel)	
		⊠Bulk Chip Resistors/Cap.	
		☑Tantalum Capacitor	
		☑Metal Faced Components (MELFS)	
		⊠Sm. Outline Diodes (SODS)	
		⊠Sm. Outline Transistors (SOTS)	
		⊠Sm. Outline IC's (SOIC's)	
		⊠Variable Resistor Trim Pots	
		⊠Surface Mount Sockets/Test Pts. Connect	
		□Other:	
С	High Pin Count	Chip-on-Tape (Molded ring) >0.4 mm pitch	
		□Chip-on-Tape (Molded ring) ≤0.3mm pitch	
		☑Quad Flat Pack (QFP) ≤0.3mm pitch	
		⊠Shrink Quad Flat Pack (SQFP)	
		⊠Thin Small Outline Pkg. (TSOP)	
		⊠Ball/Post Grid Array >1.0mm pitch	
		⊠Ball/Post Grid Array ≤1.0mm pitch	
		⊠Land Grid Array Any Pitch	
		□Other:	

D	Bare Chip Attachment	☐Thermal Wire Bonding	
		☐Ball Bonding	
		Ultrasonic Wiring Bonding	
		Beam Lead Chip Bonding	
		Generic Tape Automated Bonding	
		Custom Tape Automated Bonding	
		☐Flip Chip on Ceramic or Glass Based	
		☐Flip Chip on Rigid Printed Boards	
		☐Flip Chip on Flex Circuit Boards	
		□Other:	
Е	Attachment Techniques	⊠Hand Soldering	
		☐Hot Bar Soldering	
		⊠Focused Hot Air Soldering	
		⊠Wave Soldering	
		☐IR Reflow Soldering	
		□Vapor Phase Soldering	
		☑Hot Air Convection Soldering	
		☐Laser Soldering	
		☑Conductive Adhesive Attachment	
		☑Other: Automated selective wave solder	
F	Cleaning & Cleanliness Testing	⊠No Clean/Never Clean System	
		Aqueous Cleaning In-line Sys.	
		☐Aqueous Cleaning Static Soak	
		☐Modified Solvent Clean. In-line	
		Modified Solvent Clean. Static Soak	
		☑Ultrasonic Agitation Cleaning	
		⊠Ionic Salt/Residue Test	
		☐Organic Contaminate Impreg. Test	
		□Surface Insul. Resist. (SIR) Test	
G	Coating & Encapsulation	☑Other: Technical Devices Nu/Clean AquaBatch XL with DI Elite Plus □Bare Die-Glob Top	
		☐Bare Die-Total Assembly	
		☐Assembly (1 or 2 sides) Epoxy Coating	
		☐ Assembly (1 or 2 sides) Polyurethane Coating	
		☐Assembly (1 or 2 sides) Acrylic Coating	
		☐Assembly (1 or 2 sides) Vacuum Dep Coating	
		☐Encapsulation Exterior Access (Test)	
		□Encap. Ex-access (Tuning)	
		□Encap. Entire Assembly (Thin Coat	
		☑Other: Silicone and acrylic conformal coat	
Н	Inspection	⊠In-coming	
		⊠In-Process	
		⊠Final Inspection	
		⊠100% Inspection	

		☑Audit Inspection☑Manual☐Semi-Automatic☑Automatic	Automated Optical Inspection (AOI)
		□Other:	
J	Testing & Repair	☑Test Equipment Design	
		☑Test Equipment Fabrication	
		☑Test Development	
		⊠Failure Analysis	
		⊠Repair Depot	
		⊠Rework Depot	
		Other:	

SECTION 2.3

TESTING

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide detailed information on the test, equipment and testing capability of the manufacturer.

Site Capability Snapshot (Please Check all that apply)

	Designators		Remarks
Α	Test Type	☑Automatic Test Generation	
			Glenbrook on-site
		☑Cleanliness Testing	
		☑Auto in-circuit Electronic Assembly	2 & 3 pole SMD electrical verification @
		☐Electro-magnetic Interference	Mydata Pick & Place
		☑Auto Function Electronic Assembly	Pick & Place
		System Level Test Electrical	
		System Level Test Function	
		⊠System Level Test Environmental	
В	Test Fixture Type	☐Other: ☑No Fixture	
		☑One-sided Probe Generic Electrical	
		☑Cam Shell Test-Generic Electrical	
		☑Custom Fixture Electrical	
		☑Dedicated Test Bed Electrical	
		⊠Humidity Test	20 - 98% RH in range +20° to +85°C -40°C to +200°C, 1kW load max.
		☑Temperature Test	On site
		⊠Vibration Test	Controlled drop
		⊠Shock Test	
		☑Other: Test engineering/development	
С	Probe Point Pitch	⊠>1.0 [.040]	
		⊠1.0 [.040]	Objet dispresses 25 mil @ 400 mil annusina
		⊠0.8 [.032]	Shaft diameter = 35 mil @ 100 mil spacing Shaft diameter = 25 mil @ 75 mil spacing
		⊠0.65 [.025]	Shaft diameter = 20 mil @ 50 mil spacing
		⊠0.50 [.020]	
		□0.40 [.016]	
		□0.30 [.012]	
		□0.20 [.008]	
		□<.20 [.008]	
		□Other:	
D	No. of Probe Points	□<200	
		□200	
		□500	3070 Configuration - 1300 nodes max.
		⊠1000	
		□1500	
		□2000	

		□2500	
		□3000	
		□>3000	
		_	
	No. of Test Vectors	□ other: □<500	
Е	No. of Test Vectors	∐<500	
		□500	
		□1000	
		□2000	
		□3000	
		□4000	
		□5000	
		□6000	3070 Configuration
		⊠>6000	
		Other:	
F	Environmental Stress Screening	⊠Burn-in at Temperature	
		⊠Burn-in with Temperature Cycling	
		⊠Burn-in Hi Temperature Cycles	
		⊠Burn-in with Temperature Cycles	
		⊠Burn-in with Temperature Cycles Hi-humidity	
		⊠Power Cycling On-Off	
		⊠Vibrations Testing	Managed subcontract
		⊠Shock Test	Managed subcontract
		☐Salt Spray Testing	
		☑Other: Water ingress custom test, vacuum custom test	

SECTION 2.4

PRODUCT COMPLEXITY

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the product complexity being fabricated by the manufacturer. Based on component density.

Site Capability Snapshot (Maximum Component Density*)

*PERCENT COMPONENT AND LAND AREA/AVAILABLE BOARD AREA

(Please Check all that apply)

	Designators		Remarks
Α	Type 1A Single-sided THT only	□<30	
	Single-sided 1111 Only	□30	
		□40	
		□50	
		□60	
		□ 70	
		⊠80	
		□90	
		□ >90	
	Time 4D	□Other: □<30	
В	Type 1B Single-sided SMT only		
		□30 □40	
		□40 □co	
		□50 □30	
		□60 □70	
		□70 S 70	
		⊠80	
		□90 □ 20	
		□>90	
		□Other:	
С	Type 1C Single-sided simplistic mix of THT & SMT	□<30	
		□30	
		□40	
		□50	
		□60	
		□70	
		⊠80	
		□90	
		□>90	
		□Other:	
D	Type 1X Single-sided complex mix of THT & SMT with FP,	□<30	
	BGA	□30	
		□40	

	T	□50	1
		□60	
		□70	
		⊠80	
		□90	
		□>90	
E	Type 2B	□Other: □<30	
_	Type 2B Double-sided simplistic SMT only		
		□40 □===	
		□50	
		□60	
		□70	
		⊠80	
		□90	
		□>90	
F	Type 2C	□Other: □<30	
'	Type 2C Double-sided simplistic mix of THT & SMT		
		□50 	
		□60	
		□70	
		⊠80	
		□90	
		□>90	
		□Other:	
G	Type 2X	□<30	
	Double-sided complex mix of THT & SMT with FP, BGA	□30	
		□40	
		□50	
		 □60	
		⊠80	
		□90	
		□>90	
		□Other:	
Н	Type 2Y Double-sided complex mix of THT & SMT with ultra-FP, chip scale	⊠<30	
	ultra-FP, chip scale	□30	
		□40	
		□50	
		□60	
		□70	
		⊠80	
	i.	ı 	ı

		□90 □>90	
		☑Other: Have not demonstrated capability.	
J	Type 2Z Double-sided complex mix of THT & SMT with	⊠<30	
	ultra-FP, COB, flip chip, TAB, chip scale	□30	
		□40	
		□50	
		□60	
		□70	
		□80	
		□90	
		□ >90	
		Other: Have not demonstrated capability.	

SECTION 2.5 PRODUCT VOLUME

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the volume of product being fabricated by the manufacturer.

Site Capability Snapshot (Please Check all that apply)

	Designators		Remarks
Α	Volume of Electrical Assembly	⊠Prototype	
		⊠Low (Under 100)	
		⊠Low-Medium (To 1,000)	
		⊠Medium (To 5,000)	
		⊠Medium (To 10,000)	
		⊠Medium -High (To 20,000)	
		□High (To 50,000)	
		☐High To 500,000)	
		□Other:	
В	Volume of Discrete Wiring	⊠Prototype	
		⊠Low (Under 100)	
		□Low-Medium (To 1,000)	
		☐Medium (To 5,000)	
		☐Medium (To 10,000)	
		☐Medium-High (To 20,000)	
		□High (To 50,000)	
		☐High To 500,000)	
		☑Other: Managed Subcontract higher volumes	
С	Volume Cable/Harness	⊠Prototype	
		⊠Low (Under 100)	
		□Low-Medium (To 1,000)	
		☐Medium (To 5,000)	
		☐Medium (To 10,000)	
		☐Medium-High (To 20,000)	
		☐High (To 50,000)	
		☐High To 500,000)	
		Mothers Managed Cube entract higher values	
D	Volume Mechanical		
		⊠Low (Under 100)	
		⊠Low-Medium (To 1,000)	
		⊠Medium (To 5,000)	
		⊠Medium (To 10,000)	
		☐Medium -High (To 20,000)	
		□High (To 50,000)	
		□High To 500,000)	
		□Other:	

Е	Volume Full System	⊠Prototype	
		⊠Low (Under 100)	
		⊠Low-Medium (To 1,000)	
		⊠Medium (To 5,000)	
		⊠Medium (To 10,000)	
		⊠Medium -High (To 20,000)	
		☐High (To 50,000)	
		☐High (To 500,000)	
		□Other:	

SECTION 2.6QUALITY DEVELOPMENT

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the quality systems in place in the manufacturing facility.

Site Capability Snapshot (Please Check all that apply)

	Designators		Remarks
А	Strategic Plan	⊠Functional Steering Committee Formed	
		☑TQM Plan & Philosophy Established & Published	
		☑Documented Quality Progress Review	
		☑Implementation & Review of Project Team Recommendations	
		☑TQM Communicated Throughout Organization	
		⊠Controlled New Process Start-up	
		⊠Management Participates in TQM Audits	
		⊠Employee Recognition Program	
		☑Total TQM Plan/Involvement Customer Training	
	Farebook bashanan	⊠Other: Performance metrics dashboard	
В	Employee Involvement	☑Certified Training Available	On site IPC trainer
		☐ Training of Employee Base	Training lockout on shop floor
		⊠TQM Team Trained	
		☑Design of Experiment Training and Use	All employees
		New Process Implementation Training ■	
		Support Personnel Training	
		⊠Quality Functional Deployment	
		⊠Ongoing Improvement Program for Employees	
С	Quality Manual	☐Other: ☐Quality Manual Started	
C	acany manda	Generic Quality manual for Facility	
		☐10% of Manufacturing Depts. have Process Specifications	
		25% of Manufacturing Depts. have Process Specifications	
		☐50% of Manufacturing Depts. have Process Specifications	
		□Non-manufacturing Manuals Developed	
		□25% of all Departments have Quality Manuals	QMS documents on-line
		□50% of all Departments have Quality Manuals	
		☑All Manufacturing and Support Depts. have Controlled Quality Manual	
		□Other:	
D	Instructions	☐Work Instructions Started	
		Quality Instructions Started	
		□10% Work Instructions Completed	
		□10% Quality Instructions Completed	
		□25% Work Instructions Completed, Controlled	

		☐25% Quality Instructions Completed, Controlled	
		☐50% Work Instructions Completed, Controlled	
		☐50% Quality Instructions Completed, Controlled	Work instructions on-line
		☑Quality and Work Instructions Completed, Controlled	
		□Other:	
Е	SPC Implementation IPC-PC-90	☑Plan Exists	
		⊠Training Started	Key employees trained
		☑Process Data Collected & Analyzed	Automated data collection
		□All employees Trained	
		⊠First Process Stable & Capable	
		⊠Several Major Processes Stable & Capable	
		⊠Continued Improvement of Stable Processes	
		⊠Additional Mfg Processes Under Control	
		□All Processes Under Control	
F	Supplier Programs/Controls	☐Other: ☑Supplier Rating Program	
		☐Monthly Analysis Program	
		⊠Key Problems Identified	
		⊠Supplier Reviews Performance Data Provided	
		☐TQM Acceptance by Suppliers	
		□10% of Suppliers Using SPC	
		□25% of Suppliers Using SPC	
		□50% of Suppliers Using SPC	
		□All Key Suppliers Using Certified Parts Program	
		□Other:	
G	Third Party IPC-QS-95	⊠Instrument Controls in Place	
		☐Measurement System in Control IPC-PC-90	
		⊠Document Controls in Place	
		☐Reduced Lot Sampling	
		☐10% of Processes Under Audit Control	
		☐50% or Greater of Processes Under Audit Control	
		□ISO-9003 Certified	
		□ISO-9002 Certified	
		⊠ISO-9001 Certified	
		☑Other: ISO-13485 certified,AS9100D certified for production	

SECTION 2.7

SERVICES

DATE COMPLETED
Updated July 1, 2019

This section is intended to provide overview information on the customer services offered by the manufacturer in addition to the assembly manufacturing services.

Site Capability Snapshot (Please Check all that apply)

	te Capability Snapshot (Please Che	Soli dii tilat appiy)	
	Designators		Remarks
Α	Component Procurement	⊠Consignment	Subject to meeting requirements
		☑Passive Thru-Hole	
		⊠Passive SMT	
		⊠I/C SMT	
		⊠I/C SMT	
		⊠Hi-Pin Count (Peripheral)	
		⊠Hi-Pin Count (Array)	
		□Bare Die (CHIPS)	
		⊠ASIC's	
В	Board Procurement	☐Other: ☐Consignment	Subject to meeting requirements
		⊠Single Sided	
		⊠Double Sided	
		⊠Multilayer (Rigid)	
		⊠Multilayer (Rigid-Flex)	
		⊠Metal Core Boards	
		☐CTE Boards	
		☐MCM's & Hybrids	
		□PCMCIA's	
С	Design Services	☐Other: ☐Outsource	
		⊠Simulation	
		⊠Circuit Analysis	
		☑Placement & Routing	
		☑Design Rule Implementation	
		⊠Impedance Control	
		□ High Speed	
		□MCM's (L) (C) or (D)	
		□ASIC's	
		⊠Other: Electrical, mechanical, thermal, industrial & optical	

SECTION 3.0MASTER EQUIPMENT LISTING FORM AQP 20

DATE COMPLETED
Updated July 1, 2019

Please complete a Master Equipment List. You may use your own form or the AQP Form 20.

IDENTIFICATION	EQUIPMENT NAME/DESCRIPTION	MANUFACTURER TYPE/MODEL	EQUIPMENT LIMITS	ACCURACY	CALIBRATION FREQUENCY	REMARKS
DEK1	Screen printer	DEK Horizon			Annual	Grid-Lok support, auto locate, underside cleaner
DEK3	Screen printer	DEK Horizon			Annual	Grid-Lok support, auto locate, underside cleaner
DEK4	Screen printer	DEK Horizon			Annual	Grid-Lok support, auto locate, underside cleaner
OVN	Oven	Blue M			Annual	MSD and PCB bake
MY1	SMT Pick & Place	Mydata MY9	Max bd size 17 x 19" Component min .020 x .010" (0201) Component max. 2.20 x 2.20 x .59" Component weight 8g	IPC-9850: X, Y & θ - Midas mount .25μm & .08° @3σ, Hydra mount .69μm & 3.0° @ 3σ	Annual	Hydra SpeedMount, two & three pole electrical verifier, Agilis feeders, networked
MY3	SMT Pick & Place	Mydata MY15	Max bd size 17 x 19" Component min .020 x .010" (0201) Component max. 2.20 x 2.20 x .59" Component weight 8g	IPC-9850: X, Y & θ - Midas mount .25μm & .08° @3σ, Hydra mount .69μm & 3.0° @ 3σ	Annual	Hydra SpeedMount, two & three pole electrical verifier, Agilis feeders, networked
UNV1	SMT Pick & Place	Universal Advantis	Max Bd size 18" x 25" Min. component = 01005 Max component = 30mm x 30mm	45um @ 3σ	Annual	Chipshooter 22,600cph .159cps
UNV2	SMT Pick & Place	Universal Genesis	Max Bd. Size 18"x25" Min, Component = 0201 Max Component = 55mm x 55mm	45μm @ 3σ	Annual	Flexshooter, 11,400 cph., 0.316cps
UNV3	SMT Pick & Place	Universal Advantis	Max Bd size 18" x 25" Min. component = 01005 Max component = 30mm x 30mm	45um @ 3σ	Annual	Chipshooter 22,600cph .159cps
UNV4	SMT Pick & Place	Universal Genesis	Max Bd. Size 18"x25" Min, Component = 0201 Max Component = 55mm x 55mm	45μm @ 3σ	Annual	Flexshooter, 11,400 cph., 0.316cps
RF1	Convection Reflow Oven	Vitronics Soltec XPM1- 820			Annual	Heat zones = 8 Cool zones = 2 Lead-free process capable
RF2	Convection Reflow Oven	Vitronics Soltec XPM2			Annual	Heat zones = 8 Cool zones = 2 Lead-free process capable
RF3	Convection Reflow Oven	Vitronics Soltec XPM3			Annual	Heat zones = 8 Cool zones = 2 Lead-free process capable
KIC	Thermal Profile Manager	KIC Thermal Explorer			Annual	12 thermocouple capability, prediction software option
XRAY	2D Xray	Glenbrook RTX-113			Annual	x/y positioner 80kv , 35 um focal spot, Image

					processing software. Digital image and video capture
AVD	Hot Air Rework Station	Metcal Scorpion		Annual	Dual head precision placement pgk. Side view camera. 8zone profiling capability
SS1	Selective Solder (Lead-free)	ACE Production Technologies KISS-102	12 x 14" max board size	Annual	Spray fluxer, nitrogen environment, topside heater
SS2	Selective Solder (Lead-free)	ACE Production Technologies KISS-102	12 x 14" max board size	Annual	Spray fluxer, drop fluxer, nitrogen environment, topside heater

WAV	Wave Solder (Tin/lead)	Novastar 12D	12" wide waves	Annual	Foam fluxer, 24" bottom side IR pre-heater Dual wave configuration includes turbulent & laminar waves
SP3	Miniwave (Lead-free)	AirVac PCBRM-15		No cal required	
WS1	Automated aqueous cleaner	Technical Devices Nu/Clean AquaBatch XL with DI Elite Plus		No cal required	Closed loop, DI bed
WSH	Automated aqueous cleaner	Aqueous Technologies SMT-600		No cal required	Closed loop, DI bed
ION	Ionic Contamination Test	Alpha Metals OmegaMeter 600 SMD			ROSE method ionic contamination test
WST	Wire Stripper	Schleuniger EcoStrip 9300		No cal required	
	Semi-automated liquid dispense	Techcon		No cal required	
ICT1	In circuit Test	HP 3070		Annual	
EC1	Environmental Chamber	Tenney Engineering T64RS	20 - 98% RH in range +20° to +85°C, -40°C to +200°C, 1kW load max.	Annual	
DEP1	PCB Separator	cab MAESTRO 4M		No cal required	De-score saw
DEP2	v-score separator	Fancort VPD5		No cal required	shear
NIB1	PCB Separator	FKN Nibbler		No cal required	Tab Separator
NIB2		Fancort NTR2		No cal required	Hvy Tab Separator
	Surface Resistivity Meter - Megohmmeter	3M 701 Test Kit		Annual	
CP1	Lead Prep	Electrovert Electroprep		No cal required	
CF1	Axial Lead Former	GPD CF-7		No cal required	
CF2	Axial Lead Former	GPD CF-7		No cal required	
CF3	Radial Lead Prep	Hepco 1500-1	Diameter≤.040"	No cal required	
CF4	Radial Lead Prep	Hepco 1500-1	Diameter≤.040"	No cal required	
LT1	Lead Trimmer	GPD TF-5300		No cal required	Misc. Trim
LT2	Lead Trimmer	Streckfuss CO57	Diameter≤.032"	No cal required	Misc. Trim
LT3	Lead Trimmer	Streckfuss CO57	Diameter≤.032"	No cal required	Misc. Trim

SECTION 4

DATE COMPLETED
Updated July 1, 2019

TECHNOLOGY PROFILE SPECIFICS

4.1 ADMINISTRATION

4.1.1 CAPACITY PROFILE	EST%	COMMENTS
A) Total Capacity in units per month (based on best quarter)	65%	
B) Presently running at % of total unit capacity.	30%	PCBA operating at 60% of 2 shifts Final Assembly is 1 shift @ 30%
C) Revenue from manufacturing services. Revenue from non-manufacturing activities.	80% 20% Total 100%	
D) Work dedicated to consignment. Work dedicated to turnkey.	<5% 95% Total 100%	Consignment on exception basis

4.1.2	PER	CENTAGE OF DOLLAR VOLUME	EST%	COMMENTS
*	1)	Type 1A electronic assembly Single-sided THT only	2%	
	2)	Type 1B electronic assembly Single-sided SMT only	20%	
	3)	Type 1C electronic assembly Single-sided simplistic mix of THT & SMT	3%	
	4)	Type 1X electronic assembly Single-sided complex mix of THT & SMT with FP, BGA	10%	
	5)	Type 2B electronic assembly Double-sided simplistic SMT only	0%	
	6)	Type 2C electronic assembly Double-sided simplistic mix of THT & SMT	10%	
	7)	Type 2X electronic assembly Double-sided complex mix of THT & SMT with FP, BGA	10%	
	8)	Type 2Y electronic assembly Double-sided complex mix of THT & SMT with ultra-FP, chip scale	0%	Have not demonstrated chip scale capability.
	9)	Type 2Z electronic assembly Double-sided complex mix of THT & SMT with ultra-FP, COB, flip chip, TAB, chip scale	0%	Have not demonstrated COB, flip chip, TAB or chip scale capability.
	10)	Wire wrap assembly	N/A	
	11)	Cable/harness assembly	5%	
	12)	Mechanical assembly	30%	
	13)	Full system assembly	10%	

* For description of product types, see glossary, Section 10.1

4.1.3 UNIT PRODUCTION PROFILE	UNITS PER MONTH
A) What do you consider, in number of units per month the definition of the following (units=units per month)?	
1) High Production	
	10000+
2) Medium Production	2000 10000
3) Low Production	10 2000
4) Prototype Production	< 10
B) What is your average lead-time (delivery) as defined in (A)?	
1) High Production	10
2) Medium Production	8
3) Low Production	6
4) Prototype Production	For established clients only <3 days upon material available
Quick turn - No. of days 3	To dayo apon material available
-	

4.1.4	MAF	KETS SERVED	YES	NO	COMMENTS
	A)	Consumer Products	\boxtimes		
	B)	General Purpose Computers			
	C)	Telecommunications Products			
	D)	Commercial Aircraft			
	E)	Industrial Products & Automotive			
	F)	High Performance Military		\boxtimes	
	G)	Outer Space LEO & GEO		\boxtimes	
	H)	Military Avionics			
	J)	Automotive (Under the Hood)			

4.1.5 A	APPROVAL & CERTIFICATION PROFILE	YES	NO	COMMENTS
\ h	What company approvals do you nave?			
A	A) J-STD-001	\boxtimes		
E	B) IPC-A-610	\boxtimes		
Ó	C) MIL-STD-2000		\boxtimes	
[D) UL Approval			As needed
E	E) UL Level 94V0		\boxtimes	
F	F) UL Level 94V1			
(G) UL Level 94V2			
ŀ	H) Canadian Standards			As needed
J	l) MIL-P-55110		\boxtimes	
ŀ	K) MIL-P-50884		\boxtimes	
L	L) ISO-9003			
N	И) ISO-9002		\boxtimes	
١	N) ISO-9001			
F	P) BABT		\boxtimes	
(Q) QC9000			
F	R) EEC		\boxtimes	
\$	S) Customer Evaluation	\boxtimes		
٦	r) Other			ISO-13485, AS9100

4.1.6	CUSTOMER INTERFACE PROFILE	YES	NO	EQUIPMENT	COMMENTS
	A) Modem capability/BAUD rate				
	B) Ethernet capability				FTP of customer data Portal
	C) Data verification				Shared SQL databases
	D) Manufacturing data requirements:				FTP, file share, portal, shared SQL
	E) Engineering change order process:				Omnify
	F) Method for job status reporting to customers:				Through Program Manager Portal
4.1.7	ADMINISTRATIVE PROFILE	YES	NO	QUANTITY DEGREES	COMMENTS
	Does the facility have a separate research and development dept.			9	
	B) Is there an (automated) on-line shop floor control/MRP system				SYSPRO Shop floor is paperles production
	C) Quantity of engineers dedicated to supporting the following areas			5 (TOTAL)	
	1) Materials			1	1 SQE/Quality Engr
	2) Manufacturing			3	2 Manufacturing Engr 1 Test Engr
	3) Test			1	Test Engineer Subcontract Test development
4.2	PROCESS ORIENTATION				
4.2.1	PLANT LAYOUT CHARACTERISTICS	YES	NO	C	OMMENTS
	A) In-line Assembly Process				
	B) Islands of Automation			Flexible demand low lines	
	C) Placement Equipment Technology			(TOTAL)	
	1) In-line				
	2) Sequential				
	3) Simultaneous				

July 2004		IPC-1720A	

4.2.2	PROCESS PRECISION SPECIFICS	YES	NO	DIAMETER IN MM	COMMENTS
	Please indicate the following standard tooling preferences for your mfg. eqpt.				
	A) Vision alignment targets				Three .040" finished copper fiducials with .100" keep out
	1) Solder coated	\boxtimes			HASL only
	2) SMOBC				
	B) Protective coating				OSP is not a preferred PCB finish
	C) Placement equipment alignment				Three .040" finished copper fiducials with .100" keep out
	Tooling holes required		\boxtimes		
	Electrical test tooling alignment holes				
4.2.3	NEW PROCESS QUALIFICATION	YES	NO	RESPONSIBLE PERSONNEL	COMMENTS
	A) Instruction manual for new process introduction			Focused NPI team	
	B) New process qualification procedure	\boxtimes			
	C) Responsible personnel:			New Process Introduction team	
4.3	PRODUCT DESCRIPTION				
	*Include average percentage defects/ assembly which utilize the following device types.	bly for u	nits		
4.3.1.	THROUGH HOLE INSERTION	YES	NO	PERCENT MAX/MIN PACKAGE S	IZE COMMENTS
	A) Axial Leads	\boxtimes			
	B) Radial Leads	\boxtimes			
	C) DIP	\square	$\overline{\Box}$		

D) Pin Grid Arrays

 \boxtimes

4.3.2	SURFACE MOUNT COMPONENTS	YES	NO	PERCENT	MAX./MIN PACKAGE SIZE	MAX PIN COUNT	MIN. PITCH
	A) Chip Capacitors/Resistors						
	B) Small Outline Diodes (SODs)						
	C) Small Outline Transistors (SOTs)						
	D) Small Outline IC's (SOICs)						
	E) Chip-on-tape (molded carrier ring)		\boxtimes				
	F) Chip-on-board (COB)		\boxtimes				
	G) Quad Flat Packs (QFPs)						
	H) Thin Small Outline Package (TSOP)						
	J) Ball/Post Grid Array (BGA/PGA)						
	K) Tape assisted Bond (TAB)						
4.3.3	PERCENTAGE OF UNITS PRODUCED IN YOUR MAIN BUSINESS CATEGORIES	YES	NO	PERCENT	PRODUCT DESCRIPTION	COMME	NTS
4.3.3		YES	NO	PERCENT	PRODUCT DESCRIPTION	сомме	NTS
4.3.3	YOUR MAIN BUSINESS CATEGORIES			PERCENT	PRODUCT DESCRIPTION	СОММЕ	NTS
4.3.3	A) Electronic assembly type			PERCENT	PRODUCT DESCRIPTION	COMME	NTS
4.3.3	A) Electronic assembly type B) Board construction type			PERCENT	PRODUCT DESCRIPTION	СОММЕ	NTS
4.3.3	A) Electronic assembly type B) Board construction type C) Board size, diagonal			PERCENT	PRODUCT DESCRIPTION	COMME	NTS
4.3.3	A) Electronic assembly type B) Board construction type C) Board size, diagonal D) SMT working area			PERCENT	PRODUCT DESCRIPTION	COMME	NTS
4.3.3	A) Electronic assembly type B) Board construction type C) Board size, diagonal D) SMT working area E) THT working area			PERCENT	PRODUCT DESCRIPTION	COMME	NTS
4.3.3	A) Electronic assembly type B) Board construction type C) Board size, diagonal D) SMT working area E) THT working area F) Discrete wire			PERCENT	PRODUCT DESCRIPTION	COMME	NTS

4.3.4		AL BUSINESS DISTRIBUTION BY EMBLY TYPES	YES	NO	PERCENT	COMMENTS
	A)	1A Single-sided THT only	\boxtimes			
	B)	1B Single-sided SMT only	\boxtimes			
	C)	1C Single-sided simplistic mix of THT & SMT				
	D)	1X Single-sided complex mix of THT & SMT with FP, BGA				
	E)	2B Double-sided simplistic SMT only				
	F)	2C Double-sided simplistic mix of THT & SMT	\boxtimes			
	G)	2X Double-sided complex mix of THT & SMT with FP, BGA				
	H)	2Y Double-sided complex mix of THT & SMT with ultra-FP, chip scale		\boxtimes		Have not demonstrated chip scale capability.
	J)	2Z Double-sided complex mix of THT & SMT with ultra-FP, COB, flip chip, TAB, chip scale				Have not demonstrated COB, flip chip, TAB or chip scale capability.
			1			
4.3.5		AL BUSINESS DISTRIBUTION BY RD ASSEMBLY TYPES	YES	NO	PERCENT	COMMENTS
4.3.5			YES	NO	PERCENT	COMMENTS
4.3.5	BOA	RD ASSEMBLY TYPES			PERCENT	COMMENTS
4.3.5	A)	RD ASSEMBLY TYPES Rigid	\boxtimes		PERCENT	COMMENTS
4.3.5	A) B)	RD ASSEMBLY TYPES Rigid Flex			PERCENT	COMMENTS
4.3.5	BOA A) B) C)	RD ASSEMBLY TYPES Rigid Flex Rigid/Flex			PERCENT	COMMENTS
4.3.5	B) C) D)	RIGID			PERCENT	COMMENTS
4.3.5	BOA A) B) C) D)	RIGID			PERCENT	COMMENTS
4.3.5	BOA A) B) C) D) F)	RIGID			PERCENT	COMMENTS

4.3.6	TOTAL BUSINESS DISTRIBUTION (REMAINING AREAS)	YES	NO	PERCENT COMMENTS
	A) Multi-wire Assemblies			
	B) Cables and Harness			
	C) Mechanical Assemblies	\boxtimes		
	D) Full System Assembly	\boxtimes		
<u>4.4.</u>	TESTING CAPABILITY			
4.4.1	ELECTRICAL TEST SMT CENTERLINE PITCH MINIMUM	YES	NO	COMMENTS
	A) 0.63mm [.025]			
	B) 0.5mm [.020]			
	C) 0.4mm [.016]			
	D) 0.3mm [.012]			
	E) 0.25mm [.010]			
	F) Other			3070 - standard 49mil test pad spacing with 50mil probe size - premium 39mil test pad spacing with 40mil probe size
4.4.2	PERFORM DOUBLE SIDED SIMULTANEOUS ELECTRICAL TESTING	YES	NO	EQUIPMENT EQUIPMENT LIMITS
	Can you perform double sided simultaneous electrical testing?			
4.4.3	BOUNDRY SCAN TESTING CAPABILITY	YES	NO	EQUIPMENT EQUIPMENT LIMITS
	A) Boundry scan testing capability?	\boxtimes		3070, fixture, JTAG

4.4.4	AUTOMATED OPTICAL INSPECTION USAGE?	YES	NO	EQUIPMENT	COMMENTS
	A) Post paste application		\boxtimes		
	B) Pre-placement				
	C) Post placement				
	D) Post reflow			YES Tech F1	
4.4.5	FULL SYSTEM LEVEL TESTING	YES	NO	COMMENT	•
4.4.5			-	COMMEN	
	A) Full system level testing?				
	B) Can you develop these test systems in-house?				
4.4.6	DIRECT CAD DOWNLOAD TO TEST EQUIPMENT IN USE	YES	NO	COMMENT	rs
	Direct CAD download to test equipment in use?	\boxtimes			
	DELLARUE EXTENSION	\			
4.4.7	RELIABILITY TESTING	YES	NO	EQUIPMENT TO A D.S.	COMMENTS
	A) Thermal (temperature/humidity)			Tenney T64RS	20 - 98% RH in range +20° to +85°C -40°C to +200°C, 1kW load max.
	B) Vibration				Outsourced
	C) Shock	\boxtimes			
	D) Salt spray				
<u>4.5</u>	MATERIALS MANAGEMENT	-			
4.5.1	MATERIAL SYSTEMS	YES	NO	SYSTEM	COMMENTS
	A) MRP System				
	B) Electronic data interface (EDI)				Suppliers only
	C) Kitting capability	\boxtimes			
	D) Turn-key system				

SECTION 5

DATE COMPLETED
Updated July 1, 2019

QUALITY PROFILE

GENERAL INFORMATION	
COMPANY NAME	
Technology Driven Products dba Vergent Product	S
CONTACT	
Sarah Johnson, Quality Manager	
TELEPHONE NUMBER	FAX NUMBER
970-292-1130	970-667-9332

This section of the Manufacturer's Qualification Profile is intended to describe the Total Quality Management (TQM) activity in place or being implemented at the manufacturing facility identified in the site description of this AQP.

To ease in the task of identifying the TQM program being planned or underway at the manufacturing site, the activities have been divided into twenty sections which, when completed, provide the total picture of the posture toward managing quality issues. Each section contains a number of questions with regard to the topic under review.

It is not the intent to have the questions be all encompassing, nor is every question applicable to all manufacturers. However, identification of the status, related to each questions, when considered as a whole will convey an impression of the progress that the company has achieved in adopting the principles of total quality management.

The twenty sections, in order of the occurrence are:

5 1	General Quality Programs	5.11	Internal Audits
	Receiving Inspection		Statistical Process Control
	Customer Satisfaction		Problem Solving
5.4	Computer Integrated Manufacturing	5.14	In-Process Control
5.5	Process Documentation	5.15	Material Handling
5.6	Quality Records	5.16	Non-Conforming Material Control
5.7	Skill, Training & Certification	5.17	Inspection and Test Plan
5.8	Subcontractor Control	5.18	Product Inspection/Final Audit
5.9	New Products/Technical Services	5.19	Tooling Inspection, Handling, & Storage
5.10	Calibration Control	5.20	Corrective Action

Each section provides a status report related to each question. The question may not be applicable, no activity has started as yet, or the company may have developed an approach to the issues raised by the questions. An (X) is indicated in the appropriate column. If deployment/implementation has started, the status is reported as percent deployment; this is indicated in column 4. The percentage number closely approximates the status of deployment. If deployment exists, the percentage results that have been achieved is indicated in column 5. Results are based on expected goals. Not providing percent information in either the deployment or results column implies a lack of activity in the particular area.

The quality descriptions requested are completed on the following pages by checking (X) the appropriate column to reflect the status of the manufacturing facility TQM program. Additional information may be provided as comments shown below, or on individual sections, or additional sheets as necessary.

COMMENTS				

	5.1 GENERAL QUALITY PROGRAMS			STATUS		
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are quality objectives and responsibilities clearly stated, widely distributed and understood through the company?			Y	100%	100%
2.	Is there a quality function or well defined organization which provides customer advocate guidance to the total organization and is this position fully supported by management?			Y	100%	100%
3.	Does a quality measurement system exist with clearly defined metrics and is it utilized as a management tool?			Y	100%	100%
4.	Are work instructions approved and controlled; and are they under revision control?			Y	100%	100%
5.	Are the quality procedures and policies current and available at the point of application; and are they under revision control?			Y	100%	100%
6.	Are benchmark and customer satisfaction studies done to determine best in class for all products, services, and administrative functions; and are goals set so that quality is a competitive weapon?			Y	100%	100%
7.	Are Statistical Process Control (SPC) principles understood by all levels of management?			Y	100%	100%
8.	Are there programs with sufficient resources assigned to support corrective actions and prevention?			Y	100%	100%
9.	Does management solicit and accept feedback from the work force?			Y	100%	100%
10.	Is there management support of ongoing training (including quality training), and is it documented by an organizational training plan?			Y	100%	100%
11.	Are there regular management reviews of elements of the quality improvement process, including feedback for corrective action, and are the results acted upon?			Y	100%	100%
12.	Are the quality and reliability goals aggressive relative to customer expectations and targeted at continuous improvement?			Y	100%	100%
13.	Are the people who are responsible for administering the quality assurance function technically informed?			Y	100%	100%
14.	Does Management have a "defect prevention" attitude to achieve continuous quality improvement?			Y	100%	100%

	5.2 RECEIVING INSPECTION			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are receiving inspection facilities and equipment adequately and properly maintained?			Y	100%	100%
2.	Are receiving inspection procedures documented and followed?			Y	100%	100%
3.	Are receiving inspection results used for corrective and preventive action?			Y	100%	100%
4.	Are the procedures for storage and timely disposition of discrepant material in place and followed?			Y	100%	100%

COMMENTS	
Dock to stock program in place	

	5.3 CUSTOMER SATISFACTION	STATUS		3		
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Is there a measurement system in place to assess the customer's perception of complete performance?			Y	100%	100%
2.	Is an independent (unbiased) customer survey routinely conducted?			Y	100%	100%
3.	Is there an internal measurement system within the organization which correlates to the level of customer satisfaction?			Y	100%	90%
4.	Are there specific goals for achieving Total Customer Satisfaction, both internal and external?			Y	100%	90%
5.	To what extent are customer satisfaction goals disseminated and understood by everyone in the organization?			Y	100%	100%
6.	Does management regularly review and assess all operating systems to determine if barriers to customer satisfaction exist and are appropriate action plans then implemented?			Y	100%	100%
7.	Is there a method in place to obtain future customer requirements?			Y	100%	90%
8.	Are all findings of customer dissatisfaction reported back to the proper organization for analysis and corrective action?			Y	100%	100%
9.	Are customer satisfaction requirements formally defined and documented, and are they based on customer input?			Y	100%	100%
10.	Do all support organizations understand their role in achieving total customer satisfaction?			Y	100%	100%

	5.4 COMPUTER INTEGRATED MANUFACTURING			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are systems integrated to allow electronic transfer of information between multiple systems to eliminate redundant data entry?			Y	100%	100%
2.	Can customers electronically transfer CAD/CAM directly into manufacturing?			Y	100%	100%
3.	Can customers electronically transfer order information directly into the business system?			N		
4.	Is data electronically shared between shop floor control and process control systems (i.e., CNC, SPC, Electrical Test, AOI, etc.)?			Y	100%	100%
5.	Are planning systems (MRP, forecasting, capacity planning, financial planning, etc.) electronically integrated with operation systems (order processing, purchasing, inventory management, shop floor control, financial/cost control, etc.)?			Y	100%	100%
6.	Is information available from system processes in real time (vs. batch processing)?			Y	100%	100%
7.	Are processes and procedures documented and available on-line?			Y	100%	100%
8.	Do all functional departments have system access to key financial, manufacturing, sales, and operational data, as it relates to their functional objectives?			Y	100%	100%

COMMENTS		

	5.5 PROCESS DOCUMENTATION			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are manufacturing product, process, and configuration documents under issue control?			Y	100%	100%
2.	Are "preliminary" and "special product" specifications controlled?			Y	100%	100%
3.	Does the system ensure that the most current customer specifications are available to the manufacturing personnel?			Y	100%	100%
4.	Does the system ensure that the most current material specifications are available to the procurement function?			Y	100%	100%
5.	Are incoming orders reviewed for revisions and issue changes?			Y	100%	100%
6.	Is conformance to customer specifications assured before an order is accepted?			Y	100%	100%
7.	Is customer feedback provided when designs do not meet manufacturability requirements?			Y	100%	100%
8.	Are critical characteristics classified relative to impact on product performance?			Y	100%	100%
9.	Are customers informed of changes made to products controlled by customer drawings or specifications?			Y	100%	100%
10.	Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?			Y	100%	100%
11.	Do new product development procedures exist and are they followed in the design development process?			Y	100%	100%

	5.6 QUALITY RECORDS			STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results			
1.	Are records of inspection and process control maintained and available for review?			Y	100%	100%			
2.	Are records of equipment and equipment maintenance kept?			Y	100%	100%			
3.	Is the record and sample retention program defined?			Y	100%	100%			
4.	Are quality data used as a basis for corrective action?			Y	100%	100%			
5.	Are quality data used in reporting performance and trends to management?			Y	100%	100%			
6.	Are quality data used in supporting certifications of quality furnished to customers?			Y	100%	100%			
7.	Is field information used for corrective action?			Y	100%	50%			
8.	Does a cost of quality measurement system exist?			Y	50%	50%			
9.	Are customer reported quality problems responded to, and resolved in the time period requested?			Y	100%	100%			
10.	Is quality information on production material rejects provided to sub-suppliers with required corrective action?			Y	100%	100%			
11.	Is quality data collected, summarized and analyzed using automated techniques?			Y	100%	100%			

COMMENTS		

	5.7 SKILLS, TRAINING, & CERTIFICATION			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Does management ensure that all personnel are trained in their role for achieving Total Customer Satisfaction?			Y	100%	95%
2.	Do all personnel understand how their performance impacts internal and external customer satisfaction?			Y	100%	95%
3.	Do all personnel who contact external customers reflect quality improvement programs?			Y	100%	100%
4.	Do personnel participate in professional societies and growth programs?			Y	50%	50%
5.	Are all personnel trained in sufficient detail to support key initiatives?			Y	100%	100%
6.	Are the results of training evaluated and indicated program changes made?			Y	100%	100%
7.	Does a policy exist which encourages the cross training and rotation of personnel, and is this policy used as the basis of job progression?			Y	100%	100%
8.	Are performance standards participatively developed, and regularly applied for all personnel?			Y	100%	100%
9.	Are Total Customer Satisfaction programs and resulting successes publicized to all personnel?			Y	100%	95%
10.	Do goal setting and reward/incentive programs support the quality improvement process?			Y	50%	50%

	5.8 SUBCONTRACTOR CONTROL	STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results	
1.	Are requirements defined, communicated, and updated to ensure that the supplier understands expectations?			Y	100%	95%	
2.	Does a system exist which measures the performance of the supplier and communicates such information to the supplier? (i.e., supplier rating system)			Y	95%	95%	
3.	Have the organization's processes been characterized to identify the critical requirements for the suppliers products?			Y	100%	95%	
4.	Have the capabilities of the supplier's processes been assessed and considered in the establishment of the requirements?			Y	100%	95%	
5.	Have partnerships been established with suppliers, and is assistance provided to ensure that each supplier has the capability to consistently supply conforming products?			Y	100%	95%	
6.	Have quality and cycle time metrics and improvement goals been established participatively with the supplier?			Y	100%	95%	
7.	Has a system been established with the supplier for identification and verification of corrective action?			Y	100%	90%	
8.	Have the requirements for supplier materials been properly characterized and specified to ensure conformance of the product/service to the customer satisfaction requirements?			Y	100%	95%	
9.	Is there a supplier certification program or equivalent procured material/service continuous quality improvement program?			Y	100%	95%	
10.	Can all personnel who contract suppliers properly reflect appropriate quality improvement programs and status to them?			N	95%	95%	

COMMENTS			

	5.9 NEW PRODUCTS/TECHNICAL SERVICES			STATUS	ò	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Do new product/technology/service development policies and procedures exist, and do they result in clearly defined project plans with appropriate measureables and approvals?			Y	100%	95%
2.	Is quantitative benchmarking used to evaluate all new products/technologies/services in comparison to best-in-class offerings?	N/A				
3.	Does a roadmap exist to ensure continued development of leading edge, best-in-class products/technology/services?	N/A				
4.	Is the capability of each operation which controls critical-to-function characteristics for new products, fully validated?			Y	100%	80%
5.	Are statistical tools used in the development of robust (high yield) new processes, products, and services?			Y	100%	80%
6.	When new product/technology/service requires a new process, is it developed jointly and concurrently with the customer and/or suppliers?			Y	100%	90%
7.	Are computer simulation and design tools used to the maximum extent practicable in the design of new products/technologies/services?			Y	100%	100%
8.	Are design reviews conducted on a scheduled basis, and do they properly address the process capability indices of critical-to-function characteristics, and of the product/service characteristics?			Y	100%	100%
9.	Is the new product/technology/service, as produced by the process, verified to meet all customer satisfaction requirements?			Y	100%	100%

	5.10 CALIBRATION CONTROL		•	STATUS	ì	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are calibration and preventative maintenance programs in place and documented?			Y	100%	100%
2.	Are calibration and maintenance personnel trained?			Y	100%	100%
3.	Is traceability to NIST maintained?			Y	100%	100%
4.	Is quality measurement and control equipment current, effective, and sufficiently integrated with production equipment?			Y	100%	100%
5.	Is the history of quality measurement and control equipment documented?			Y	100%	100%
6.	Has repeatability of measuring devices and inspection or testing processes been established and monitored? Note: are gauge capability studies conducted and GR&R ratios acceptable (<10%)?			Y	50%	50%
7.	Are calibration and preventative maintenance cycles on schedule?			Y	99%	99%
8.	Is the use of non-calibrated equipment for design and production purposes prohibited?			Y	100%	100%
9.	Are tools and fixtures used as criteria or acceptability of product/work fully qualified and identified?			Y	100%	100%
10.	Are calibration intervals defined in accordance with industry standards or manufacturer's recommendations and the calibration history of the equipment?			Y	100%	100%

5.11 INTERNAL AUDITS				STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results			
1.	Are regular reviews of the product/process conducted and are goals/plans established to continually improve?			Y	100%	100%			
2.	Are the processes/products properly documented and controlled? Do they include appropriate customer requirements and are they executed in conformance to the documentation?			Y	100%	100%			
3.	Are the required quality checks built into the operations within the manufacturing, field installation, and service process, and is the resulting data maintained and promptly acted upon?			Y	100%	100%			
4.	Are there specific goals for achieving Total Customer Satisfaction, both internal and external?			Y	100%	80%			
5.	Does a process change control system exist, and are customers informed of changes made to products and processes with customer approval prior to the change, when required?			Y	100%	100%			
6.	Are the operators within the process provided with written work instructions and are they trained?			Y	100%	100%			
7.	Is the receipt, handling, storage, packaging and release of all material, including customer provided items, at all stages, specified and controlled to prevent damage or deterioration, and to address obsolete material?			Y	100%	100%			
8.	Is there a first in/first out (FIFO) system in place, and is it followed?			Y	100%	100%			

	5.12 STATISTICAL PROCESS CONTROL			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Have the personnel who will be responsible for guiding the implementation of SPC been designated?			Y	50%	50%.
2.	Are statistical techniques used to reduce variation in the engineering process before the start of production?	X				
3.	Is the quality system dependent upon process rather than product controls?			Y	90%	90%
4.	Is the capability of critical processes and machines measured and monitored with CPK's >1.5, and targeted with CP of 2.0?			N		
5.	Are incapable processes or machines targeted for improvement or replacement?			Y	90%	90%
6.	Is SPC implemented for all critical processes?			N		
7.	Are procedures that control the reaction to out-of-control situations adequate and effective?			Y	100%	80%
8.	Are operators trained in the use of appropriate statistical techniques, and are they properly applying them?			N		
9.	Are advanced problem solving techniques used by engineers to solve problems? (Design of Experiments, planned experimentation, advanced diagnostic tools, etc.)			Y	80%	80%
10.	Are control charts and other process controls properly implemented?			N		
11.	Is statistical process control being practiced in work centers and are yields being recorded and plotted on a scheduled basis, with respect to upper and lower control limits?			N		

COMMENTS)			

	5.13 PROBLEM SOLVING			STATUS		
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are employees trained in problem solving techniques, in comparison to the needs of the organization?			Y	100%	100%
2.	Does the organization utilize participative problem solving techniques to identify, measure and resolve internal and external problems?			Y	100%	100%
3.	Are problem solving efforts timely and effective?			Y	100%	80%
4.	Are applied resources sufficient to remove problem solving constraints?			Y	80%	50%
5.	Are statistical techniques used for problem solving?			Y	50%	50%
6.	Are quality data used to identify barriers, and to determine the priority of problems?			Y	95%	95%
7.	Is there a policy/procedure that includes the use of problem solving techniques to systematically drive reduction in variability?			Y	95%	95%

	5.14 IN-PROCESS CONTROL			STATUS	3	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are process capabilities established and maintained on all major processes? (critical parameters)			Y	100%	100%
2.	Are in-process inspections, test operations, and processes properly specified and performed?			Y	100%	100%
3.	Are in-process inspection facilities and equipment adequate?			Y	100%	95%
4.	Are the results of in-process inspections used in the promotion of effective preventative action and corrective action?			Y	100%	95%
5.	Is preventative maintenance performed on the equipment and facilities?			Y	100%	95%
6.	Are housekeeping procedures adequate and how well are they followed?			Y	100%	95%
7.	Are process management plans established, and are critical parameters followed?			Y	95%	95%
8.	Are work areas uncluttered and free of excess work-in-process, supplies, debris, etc? Is the environment conductive to producing quality work? Is proprietary information adequately protected?			Y	100%	100%
9.	Are certifications and in-process inspection results used in making final acceptance decisions?			Y	100%	95%
10.	Are methods and procedures for the control of metallurgical, chemical, and other special processes established and followed?			Y	95%	95%

	5.15 MATERIAL HANDLING	STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are procured material releases from receiving inspection clearly identified, as to acceptance status?			Y	100%	100%
2.	Are procedures to facilitate limited life materials, such as prepreg, in place, properly controlled, and monitored?			Y	100%	100%
3.	Are procured items identified with some means of traceability (serial number, lot number, date code, etc.)?			Y	100%	100%
4.	Are procedures and facilities adequate for storage, release and control of materials?			Y	100%	100%
5.	Are in-store and in-process materials properly identified and controlled?			Y	100%	100%
6.	Is in-process material protected from corrosion, deteriorization, and damage?			Y	100%	100%
7.	Are ESD Policies and Procedures in place for handling electronic components?			Y	100%	100%

5.16 NON-CONFORMING MATERIAL CONTROL			STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results	
1.	Is non-conforming material identified, segregated from regular production material, and properly dispositioned?			Y	100%	100%	
2.	Are non-conforming materials properly identified and controlled to prevent inadvertent use?			Y	100%	100%	
3.	Is the review and disposition of non-conforming materials defined, and are provisions made for inclusion of the customer in disposition decision?			Y	100%	100%	
4.	Are procedures for controlling non-conforming materials, and for ensuing corrective action, in place and followed?			Y	100%	100%	
5.	Do procedures provide for material review by a committee consisting of Quality and Engineering (as a minimum), to determine the disposition of non-conforming materials? (deviating from drawings or specification)			Y	100%	100%	
6.	Do supplier's procedures and controls for corrective action prevent recurrence of non-conformances?			Y	80%	80%	
7.	Is there a system for coordinating necessary corrective action with purchasing personnel?			Y	100%	100%	
8.	Does the corrective action extend to all applicable causes of non-conformance (e.g., design, workmanship, procedures, equipment, etc.)?			Y	100%	100%	

5.17 INSPECTION AND TEST PLAN				STATUS	5	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are statistical techniques used in determining the acceptability of finished goods to customer requirements?			N		
2.	Are periodic tests conducted to audit reliability and environmental performance of the final product?			N		
3.	Is CPK tracking performed for critical characteristics, with plans to achieve CPL = 1.5 with a target of CP of 2.0?			N		
4.	Is root cause failure analysis performed for internal and external failures, and is appropriate corrective action implemented?			Y	100%	100%
5.	Are test and inspection personnel trained in the procedures of their operations, and are those procedures being followed?			Y	100%	100%
6.	Is the new product/technology/service, as produced by the processes, verified to meet all customer satisfaction requirements?			Y	100%	100%

	5.18 PRODUCT INSPECTION/FINAL AUDIT	JDIT STATUS				
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are final product acceptance procedures documented and followed?			Y	100%	95%
2.	Are all specific customer product audits conducted, as required?			Y	100%	95%
3.	Are inspectors trained for the tasks performed?			Y	100%	95%
4.	Are flow charts or milestones developed with checkpoints readily available?			Y	95%	95%
5.	Is a system in place which denotes inspection performed; e.g., use of initials, stamps, labels, bar codes, etc., affixed to production documentation?			Y	100%	100%
6.	Is a quality system established and maintained for control of product/production documentation?			Y	100%	100%
7.	Is "accept/reject" criteria defined and available for use?			Y	95%	95%
8.	Is a final audit performed to ensure that all required verifications and tests, from receipt of materials through point of product completion, have been accomplished?			Y	90%	90%
9.	Are packing and order checking procedures documented and followed?			Y	100%	95%

COMMENTS	

5.19 TOOLING INSPECTION, HANDLING, & STORAGE				STATUS	Š	
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are temperature, humidity, laminar flow controls in place to prevent contamination, and to assure dimensional stability?	X				
2.	Do operators use hairnets, gloves & lab coats in all sensitive assembly areas?			Y	100%	100%
3.	Are work instructions and related forms in place to control all applicable tooling requirements, as stated in the customer's purchase order?	X				
4.	Is customer provided tooling controlled with regard to handling, storage, and revision control?			Y	100%	100%
5.	Are production fixtures controlled with regard to handling, storage, use life, and relationship to customer purchase order?			Y	100%	100%
6.	Are customer-provided consignment materials inspected?			N		
7.	Are customer-provided consignment materials controlled with regard to handling, storage and MRP?			Y	100%	100%
8.	Are all tools, fixtures, and other devices, used for tooling inspection and control, maintained under the calibration control procedure?			Y	100%	100%
9.	Are records showing initial acceptance, periodic checks, and any needs for rework and/or modification available?			Y	100%	100%

5.20 CORRECTIVE ACTION			STATUS					
	DESCRIPTION OF PROGRAM	Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results		
1.	Are final acceptance inspection results used for corrective and preventative action?			Y	100%	100%		
2.	Is root-cause analysis performed for non-conformances? This includes, but is not limited to, non-conformances (problems) caused by suppliers, found/caused "in-house" during processing, or those reported by the customer.			Y	100%	90%		
3.	Is positive action taken to prevent recurrence of problems, and are there documented reports/records of each occasion?			Y	100%	90%		
4.	Do procedures and systems provide for ensuring that replies are made to customer requests for correction action within the time limit specified?			Y	100%	90%		
5.	Is corrective action controlled and documented for all applicable work centers?			Y	100%	100%		
6.	When corrections are made, is their effectiveness subsequently reviewed and monitored?			Y	100%	100%		

COMMENTS		

SECTION 6

DATE COMPLETED	HISTORY #

MANUFACTURING HISTORY (See Section 2 Site Capability)(Should represent 70% of your business)

Please complete as many history profiles so that the total descriptions of products you manufacture account for production orders that reflect 70% of your business. History profiles are for assembly type families (assembly types may be grouped together if they are similar).

ASSEMBLY TYPE	DATE OF ORDER	COMPONENT DENSITY	LEGEND		
			A = BOARD/	PANEL	C = ASSEMBLY
BOARD TYPE	PRODUCTION QUANTITY	TOTAL YEARLY PRODUCTION %	B = COMPO	NENTS	D = TEST

CHE	CK ALL THAT APPL	V (Dimensions	are in millime	tare inchae a	e in hrackets)					
CHE	BOARD SIZE (ACROSS DIAGONAL)	(Dimensions 	250 [10.00]	350 [14.00]	450 [17.50]	550 [21.50]	550 [22.50]	750 [29.50]	850 [33.50]	>850 [33.50]
Α	SURFACE MOUNT MAXIMUM WORKING AREA	<300 CM ² <[50 IN ²]	300 CM ² [50 IN ²]	600 CM ² [100 IN ²]	1000 CM ² [160 IN ²]	1500 CM ² [230 IN ²]	2100 CM ² [330 IN ²]	2800 CM ² [430 IN ²]	3600 CM ² [550 IN ²]	
	MAXIMUM THROUGH-HOLE WORKING AREA	300 CM² <[50 IN²]	300 CM ² [50 IN ²]	000 CM ² [100 IN ²]	1000 CM ² [160 IN ²]	1500 CM ² [230 IN ²]	2100 CM ² [330 IN ²]	2800 CM ² [430 IN ²]	3600 CM ² [550 IN ²]	>3600 CM ² [550 IN ²]
	THROUGH HOLE INSERTION	LJ Two Leaded-Axial	LJ Two Leaded- Radial	LJ Multiple Leaded ≤6 - Radial	Single-In-Line Packages- SIPS	LJ Dual In-line pkgs (DIPS) ≤24 PION	LJ Dual In-line pkgs (DIPS) >24 PION	LJ Pin Grid Arrays (PGA's)	Component Sockets	□ Card Edge/Two Piece Connect.
В	SURFACE MOUNT PLACEMENT	Chip Resistors/ Cap. (Reel)	Chip Resistors/ Cap. (Bulk)	Tantalum Capacitor	Metal Faced Comp. (MELFS)	Sm. Outline Diodes (SODS)	Sm. Outline Transistors- SOTS	Sm. Outline IC's (SOIC's)	☐ Var. Resistor Trim Pots	Surf. Mt. Sockets /Test Pts.Con.
	HIGH PIN COUNT	Chip-on-Tape (Molded ring) >0.4mm pitch	□ Chip-on-Tape (Molded ring) ≤0.3mm pitch	Quad Flat Pack (QFP) ≤0.4mm pitch	□ Quad Flat Pack (QFP) ≤0.3mm pitch	Shrink Quad Flat Pack (SQFP)	Thin Small Out-line Pkg. (TSOP)	Ball/Post Grid Array >1.0mm pitch	□ Ball/Post Grid Array ≤1.0mm pitch	□ Land Grid Array Any Pitch
	BARE CHIP ATTACHMENT	Thermal Wire Bonding	Ball Bonding	Ultrasonic Wire Bonding	Beam Lead Chip Bonding	Generic Tape Automated Bond.	Custom Tape Automated Bond.	☐ Flip Chip Ceramic /Glass Based	Flip Chip on Rigid Printed Boards	Flip Chip on Flex Circuit Boards
	ATTACHMENT TECHNIQUES	□ Hand Soldering	Hot Bar Soldering	Focused Hot Air Soldering	□ Wave Soldering	IR Reflow Soldering	Vapor Phase Soldering	Hot Air Con- vection Soldering	Laser Soldering	Conductive Adhesive Attach.
С	CLEANING AND CLEANLINESS TESTING	No Clean/Never Clean System	Aqueous Clean. In-line System	Aqueous Clean. Static Soak	Modified Solvent clean. In-line	Modified Solvent clean. static soak	Ultrasonic agitation cleaning	☐ lonic Salt /ResidueTest	☐ Organic Contami- nate Impreg. test	Surface Insul. Resist. (SIR) Test
	COATING AND ENCAPSULATION	Bare Die- Glob Top	Bare Die- Total Assembly	Asbly (1-2 sides) Epoxy coat	Asbly (1- 2 sides) Polyurethane coat	Asbly (1-2 sides) Acrylic coating	Asbly (1- 2sides) vacuum Dep coat	Encap. Exterior Access (Test)	Encap. Ex- access (Tuning)	Encapl. Entire asbly. (Thin Coat)
	TEST TYPE	Automatic Test Generation	X-Ray Joint Evaluation	Cleanliness Testing	Auto in-circuit Electronic Asbly	Electromagnetic Interference	Auto function Electronic Asbly	System Level Test Electrical	System Level Test Function	System Level test environment al
D	NO. TEST VECTORS		500	1000	2000	3000	4000	5000	6000	
	ENVIRONMENTAL STRESS SCREENING	Burn-in at Temperature	Burn-in with Temp. Cvcling	Burn-in Hi Temp. Cycles	Burn-in w/temp. cvcles hi-hum	Power Cycling On-Off	Vibrations Testing	Shock Test	Salt Spray Testing	

CE	: ^ T	'IA	NI	7
JE	ECT	IU	I	

DATE COMPLET	ΓED

IDENTIFICATION OF PREVIOUS AUDITS (Optional) Please complete as many forms as you feel reflect the intensity of your customer visits.

COMPANY AUDITORS	DATE OF AUDIT		
AUDIT TEAM MEMBERS	AUDITOR REMARKS		
NODIT TENW MEMBERO	NODITOR NEW WAR		
	SPECIFICATIONS USED IN AUDIT		
	SPECIFICATIONS USED IN AUDIT		
LENGUE OF AUDIT			
LENGHT OF AUDIT			
TEAM MEMBERS MAY BE CONTACTED AT			
COMPANY AUDITORS	DATE OF AUDIT		
	AUDITOR REMARKS		
AUDIT TEAM MEMBERS	AUDITOR REMARKS		
	SPECIFICATIONS USED IN AUDIT		
LENGHT OF AUDIT			
TEAM MEMBERS MAY BE CONTACTED AT			
COMPANY AUDITORS	DATE OF AUDIT		
CONTRACT ROBITORS	BATE OF AUDIT		
AUDIT TEAM MEMBERS	AUDITOR REMARKS		
	SPECIFICATIONS USED IN AUDIT		
LENGHT OF AUDIT			
TEAM MEMBERS MAY BE CONTACT AT			
TEAM MEMBERS MAY BE CONTACT AT			

^{*}REPEAT THIS FORM AS NECESSARY

SECTION 8

DATE COMPLETED

FINANCIAL REVIEW (OPTIONAL)

Please complete the following financial information that coincides with the company description and site information provided in section 1.

COMPANY FINANCIAL DESCRIPTION				
LEGAL NAME				
TAYDAYED ID AHIMDED	T DUNG AN MODED	TDADING OVARDO		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL		
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE		
ANTONE ONLEG	TRIOR TEXTS	TEAR TO BATE		
FISCAL YEAR				
BANK	ACCOUNT NUMBER	NT NUMBER		
DANK ADDDEGO	OTATE	710		
BANK ADDRESS	STATE	ZIP		
PROVINCE	COUNTRY			
BANK TELEPHONE NUMBER	FAX NUMBER			
COMMENTS				
Privately held - this information is available to clients but not public				

SITE FINANCIAL DESCRIPTION				
SITE NAME				
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL		
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE		
FISCAL YEAR				
BANK	ACCOUNT NUMBER	ACCOUNT NUMBER		
BANK ADDRESS	STATE	ZIP		
PROVINCE	COUNTRY	<u>'</u>		
BANK TELEPHONE NUMBER	FAX NUMBER			
COMMENTS				

SECTION 9.0

DATE COMPLETED
August 16, 2016

AQP ELECTRONIC EDITING AND SAMPLE FORM

This MS Word template comes with editable fields. IPC has made this electronic document available for ease of completing, updating, and filing the MQP, as well as to give the laminate manufacturer and customer a common interface. Using the template enables laminate manufacturers to maintain several customer specific files without the endless stream of paperwork.

Editable fields are highlighted in gray. To complete the fields in the template, use the TAB key to toggle from field to field, entering the information as instructed in the introductory text for each section.

The developers of this MQP strongly suggest the person at the laminate manufacturing facility responsible for creating and maintaining the MQP write protect the file to be sent.

SECTION 10

GLOSSARY OF TERMS

ATE automatic test equipment ATG automatic test generation

BGA gall grid array

computer aided design CAD CSP chip-scale packaging

coefficient of thermal expansion CTE

direct chip attachment DCA design for testability DFT design rule check DRC

electromagnetic interference EMI ESD electrostatic discharge FPD flat panel display FR-4 epoxy-glass laminate

I/O input/output known-good die KGD MCM multichip module

MIS mounting and interconnection structure

MRC manufacturing rules check μBGA micro ball grid array printed circuit board PCB

pin grid array PGA

PWB printed wiring board (see also PCB)

QFP quad flat pack

SPC statistical process control

SECTION 10.1

PRODUCT TYPE DESCRIPTION



