



## MAINTENANCE GUIDE

**MIRALIS**  
THE ART OF THE KITCHEN



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# CONGRATULATIONS!

Miralis® is committed to furnishing you with high-end products that are manufactured with superior standards of quality. Our attention to detail and craftsmanship and our constant need to innovate are at the heart of our relationship with customers. Thank you for giving us the opportunity to serve you. We appreciate your business and the confidence you have placed in us.

In order to preserve the distinctive cachet of your products, we've prepared a guide that will provide you with important information for their upkeep. Please read the information carefully. Once read, we suggest that you keep the guide in a convenient place for reference.

Everyone at Miralis® would like to take this opportunity to wish you beautiful days ahead in your new living space.

## BEYOND DESIGN AND INNOVATION, WE CRAFT EMOTIONS.

### IMPORTANT INFORMATION TO KEEP IN MIND

**For future reference, please take note of the following:**

Product – material: \_\_\_\_\_

Door model: \_\_\_\_\_

Type of wood: \_\_\_\_\_

Color: \_\_\_\_\_

Finish – gloss: \_\_\_\_\_

Dealer: \_\_\_\_\_

Contact name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Tel: \_\_\_\_\_

# TEN-YEAR WARRANTY

**Miralis® declares that all its products are made from quality materials, free from defects that would affect the purpose for which they're intended, for as long as they are owned by the original homeowner. Miralis® has put into place a quality control system that covers all phases of production and continuously ensures a high standard**

Your Miralis® product has a warranty against defects of material and workmanship for ten (10) years from the original date of purchase.

This warranty cannot be used on another product nor will it cover any damage from an existing item that may have caused that damage, such as, but not limited to, gas or plumbing pipes, electrical appliances or kitchen counters. This warranty does not cover damage caused by changes in temperature or humidity, water leaks, improper use or abuse of the product, improper installation, carelessness, natural disaster, or natural deterioration of the product from normal or negligent use. This warranty will also be invalid if damage is caused by any transportation, warehousing or handling that is beyond the control of Miralis®.

You'll need to maintain your cabinetry in the manner described in this guide in order for this warranty to remain valid. To obtain performance under this 10 year warranty, please contact the boutique partner from whom you purchased your product and report the nature of all defects claimed.



If a replacement or repair is needed and the material or the model required is not available, Miralis® reserves the right to provide a replacement similar to the original or of equal quality without any further liability.

Miralis® strives to innovate and improve its products; we reserve the right to modify certain characteristics of our products without warning. The colors supplied in the brochure are indicators only. We cannot guarantee that these colors correspond exactly to our color range. Any deviation from the color stems from the way it appears in print. With that in mind, the colors presented to you in our brochure cannot be seen as a binding contract between two parties.

This warranty is the sole warranty of Miralis® and is in lieu of all other warranties, express or implied, including any implied warranty of merchantability and fitness for a particular use. No installer, boutique partner, distributor, agent or employee has the authority to modify or extend the warranty.

USA: This warranty gives you specific legal rights which may vary from state to state.


# PRESERVING THE ORIGINAL LOOK OF YOUR CABINETRY

HERE ARE SOME BASIC THINGS TO KEEP IN MIND.

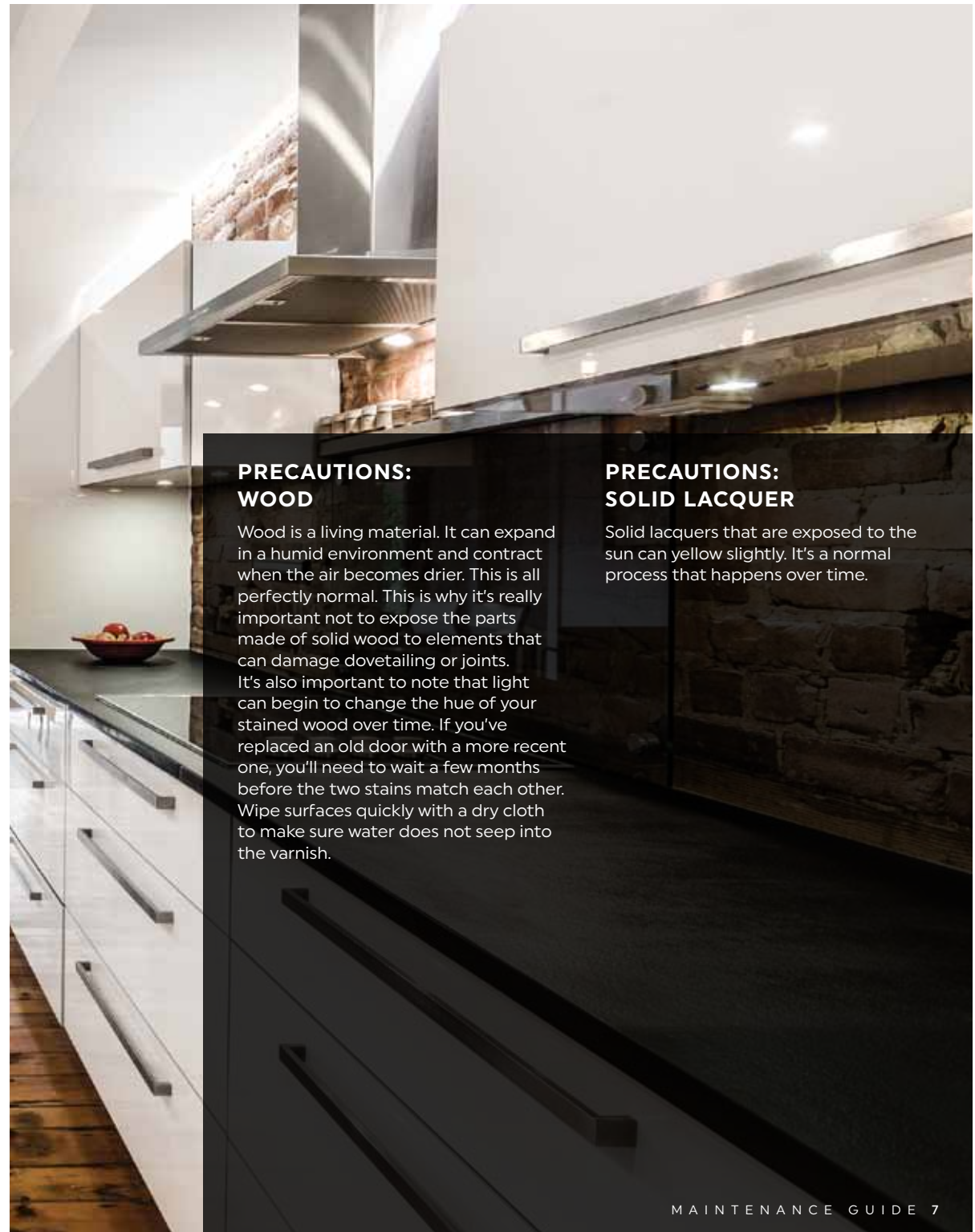
## GENERAL PRECAUTIONS (ALL PRODUCTS)

Although we have full confidence in the quality of our products, we would like to remind you about a few basic precautions for the maintenance of your cabinets. If you put your oven on self-clean mode, make sure cabinet doors and drawers are opened. Or better yet, bring your oven forward by six inches to protect your cabinetry from excessive heat. Make sure your oven or dishwasher is not creating excessive or constant heat, which can damage the sides of the doors and cabinets.

**PLEASE PAY ATTENTION** to all appliances that can generate heat or steam (for example, kettle, coffeemaker, toaster, toaster oven, convection heater or electric baseboard heater) that are often placed on counters, just below cabinets, or close to both. In the case of countertop appliances, once they're turned on, they should be pulled forward completely from under the cabinets. This is a good precaution for making sure there's no excessive heat or humidity directly below your cabinets, which can damage the product. Try to make sure that you don't leave your open doors too close to convection heaters or electric baseboard heaters, which produce a very direct heat.

 The Polymer is particularly vulnerable to sources of steam and heat mentioned above. Please pay particular attention with this product so as not to damage it.

**AVOID** hanging dish towels or damp rags on kitchen or bathroom cupboard doors. Direct moisture can warp the wood, peel off the door's edgebanding and even alter the color of the wood.



## PRECAUTIONS: WOOD

Wood is a living material. It can expand in a humid environment and contract when the air becomes drier. This is all perfectly normal. This is why it's really important not to expose the parts made of solid wood to elements that can damage dovetailing or joints. It's also important to note that light can begin to change the hue of your stained wood over time. If you've replaced an old door with a more recent one, you'll need to wait a few months before the two stains match each other. Wipe surfaces quickly with a dry cloth to make sure water does not seep into the varnish.

## PRECAUTIONS: SOLID LACQUER

Solid lacquers that are exposed to the sun can yellow slightly. It's a normal process that happens over time.





## ENSURING EVERYTHING IS PROPERLY MAINTAINED

### WOOD | WOOD VENEER

Your wood cabinets should be treated like a quality piece of furniture and maintained with products made specifically for varnished wood. These types of cleaning products, which take off grease without causing damage, can be found at any hardware store.

Use a damp cloth to clean up spilled liquids. After sopping up the area,

make sure to dry it immediately with a lint-free cotton cloth.

Never use any detergents, abrasive cleansers, steel wool or powders. Make sure not to let any oven cleaner get onto the cabinetry.

### MELAMINE | EUROPEAN LAMINATE | ENGINEERED ROUGH CHIC | POLYESTER | ACRYLIC | SOLID LACQUER | SIMILACQUER

#### MATTE

Use soapy water (a soft soap – not dishwashing soap) to regularly treat it and always rinse with clean water so as not to leave any soapy residue. It's really important to immediately wipe your cabinetry with a dry cloth right after you wash it. Lacquered doors do not react well to being treated with numerous products and organic solvents. It's really important to use a mild soap for this product.

- Stains on Similacquer matte (Absolute Matte) products can easily be cleaned with a product such as the Mr. Clean Magic Eraser.

#### GLOSSY

Glossy items can be cleaned by simply adding vinegar to your water or with products such as Windex or Bon Ami foam, which you can then wipe off with a dry cloth or paper towel. Caring for these products is similar to cleaning a mirror.

For best results, use the "Ultra-gloss polishing kit" once a month on all your glossy cabinets.

**AVOID** abrasives such as Javex, Comet, Ajax or Vim, which we highly discourage for maintaining your cabinetry.

## MAKING MINOR REPAIRS TO YOUR WOOD CABINETS

### SIGNIFICANT REPAIRS SHOULD BE CARRIED OUT BY A COMPANY THAT SPECIALIZES IN CABINETRY

As careful as you might be, damage does happen and can affect the overall look of your customized cabinetry. Sometimes the problem only requires a simple touch-up, with scratches completely disappearing. Your Miralis® dealer can provide you with a touch-up kit that matches your cabinet doors.

#### TOUCH-UP MARKERS

- Make sure the surface you're restoring is clean and dry.
- Shake the touch-up marker, hold it vertically, with the point facing up and press down on the point for a few seconds.
- Turn the marker over and press the point against a piece of cardboard until the point becomes soaked with ink. The point should now be damp without being wet.
- Use the marker on the area you need touched up. Wipe any excess liquid with a clean cloth.

#### WAX STICKS FOR TOUCH-UPS

- Make sure the surface you want to restore is clean and dry.
- Apply the stick in a back-and-forth movement and fill in the entire damaged area. For easier application, first warm up the stick in your hands for several minutes.
- Remove excess wax by delicately rubbing the treated area with a clean cloth.

#### STAIN TOUCH-UP KIT

- Make sure the surface you want to restore is clean and dry.
- Use a brush to apply the stain to the necessary area. Wipe up excess liquid with a clean cloth.

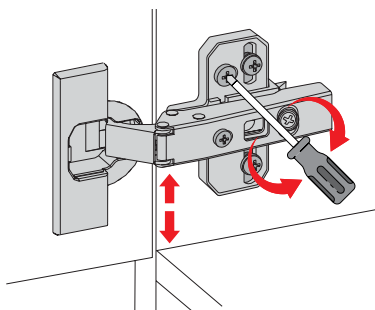


# ADJUSTING HINGES

Our cabinets, which close softly and effortlessly, are built with durable hinges that last for years. From time to time, though, you'll have to tighten the hinges' screws. Over a period of time, they do tend to loosen slightly, even with normal use.

## FOR UP AND DOWN ADJUSTMENTS

- Rotate the adjustment screw clockwise or counter-clockwise until you find the proper positioning.



## FOR LEFT AND RIGHT ADJUSTMENTS

- Remove the plate with the Miralis® logo.
- Rotate the first screw clockwise or counter-clockwise to make the adjustment.
- Put the plate back in place.

