



Engagement Survey Results

Engagement Survey Results for selected nursing units. Original survey was June 2013 and resurveyed June 2014 (MGMC did very well overall on the 2013 survey; however, the units resurveyed did not).

Advisory Board Employee Engagement Survey measurement is satisfied and very satisfied.

Overall nursing engagement (for select units) improved from 26% to 41.4%, ambivalent dropped from 16.8% to 9.4%.

Medical Surgical A improved from 68.3% to 87.8%, increase of 19.5

Medical Surgical B **improved from 55.8% to 77.3%, increase of 21.5 This was our lowest scoring unit and is now our highest performing unit, hitting all quality and patient experience goals.**

Emergency Department improved from 66.7% to 80.5%, increase of 13.8

Driver Questions/comments	2014 Results Agree/strongly agree	2013 Results Agree/strongly agree	Change Agree/strongly agree
My manager is open & responsive to staff input	64.3%	55%	+9.3
My organization helps me deal with stress and burnout	42.6%	26.8%	+15.7
I have a manageable workload	53.3%	44.7%	+8.5
My manager helps me balance my job and personal life	55.6%	46.9%	+8.7
My organization supports employee safety	75.3%	67.2%	+8.1
I would recommend this organization as a good place to work	71.2%	63.4%	+7.8