



# REFERRAL SHEET

Dear Customer,

On behalf of Reliable Heating and Air, let me thank you for allowing us to serve you. Your comfort is our business. In an effort to continually improve the service we provide our customers, we ask that you please take a moment to complete the below survey and mail it back to us.

Thank you for choosing Reliable Heating and Air.

1. How did you hear about Reliable Heating and Air?

\_\_\_TV/Radio                      \_\_\_Print                      \_\_\_Online

\_\_\_ Other, please specify \_\_\_\_\_

2. How many estimates did you obtain? \_\_\_\_\_

3. Was our salesman courteous, informative and generally helpful? \_\_\_\_\_

4. Was our installation team courteous, cooperative and satisfactory in workmanship? \_\_\_\_\_

5. How would you rate your experience with Reliable Heating and Air? (1 = Poor, 5 = Excellent)

1      2      3      4      5

6. Would you recommend Reliable Heating and Air to your family and/or friends? \_\_\_\_\_

7. May we use you as a reference, for future? \_\_\_\_\_

8. Reliable Heating and Air pays a referral fee of \$50.00 for every referral that results in a sale (Repair or Replacement totaling minimum of \$500.00). Is there anyone you know interested in heating or air conditioning services that you could refer to us? If so, please list the name below or give us a call with the name and telephone number so that you receive credit for the referral.

---

---

---

9. We would appreciate any additional comments about your experience from beginning to end with Reliable Heating and Air.

---

---

---



40695 Sam Smith Rd  
Franklinton, LA 70438  
(985) 795-9515  
Service @ReliableHVAConline.com

*Your comfort is our business!*

*We truly appreciate your business*

... and to prove it, we'd like to offer you the

opportunity to receive a \$50.00 check absolutely free! Just fill out the customer referral information, and send it back to us. When your referral becomes a Reliable Heating and Air customer, you'll receive a \$50 check upon completion of the job!\*

\*Minimum purchase of \$500.00 is required. Both existing and new customers' jobs must be completed and paid in full prior to fulfillment.

<b>\$50.00</b>	customer referral coupon
Pay to the Order of:	<i>Another Satisfied Reliable Heating and Air Customer</i>
<i>Thank You!</i> We truly appreciate your business and customer referral! <i>Reliable Heating and Air</i>	

New Customer (Referred Customer)

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City, State Zip \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Existing Customer (To receive the \$50 referral check)

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City, State Zip \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_