



Dear Valued Customer,

As the global effect of coronavirus (COVID-19) continues to evolve, Property Management Pest & Termite Control is committed to keeping our team healthy and safe while at the same time taking care of our customers, visitors, vendors, and suppliers. We all have a duty to unite behind our common national purpose of slowing the spread of this virus. If we can “flatten the curve” through our actions, we will buy precious time for our healthcare system to respond and ensure that this system is not overwhelmed.

First and foremost, safety is our top priority, and we are focused on it more than ever before as we deal with COVID-19. It may be different than “business as usual,” but you can count on Property Management Pest & Termite Control to do its part to make sure that the job gets done.

**We are fully committed to providing the outstanding pest, rodent & termite control services that you have come to expect from us, and we want to share with you the steps we are taking to manage the impact of this virus:**

1. Employees have been directed to cancel any unnecessary travel.
2. Any employee who travels to a known hotspot must self-isolate for 14 days before returning to work or any jobsites. This includes personal travel.
3. We have intensified measures to keep our offices safe and continue to monitor the situation closely.
4. We have asked all of our employees to practice social distancing, staying at least 6 feet away from others at all times.
5. We are continuing to have all our technicians wear gloves and take proper precautions by staying a safe distance from residents they may encounter. They will continue to wash hands as frequently as possible and use hand sanitizer when hand washing isn't available.

**We ask that all community managers inform/ask residents that if they or their children are feeling unwell, sick or recovering from illness but still exhibiting outward symptoms (sniffing, runny nose, coughing), that they refrain from visiting the playgrounds, clubhouses, pools and amenities for 14 days minimum.**

Our goal is to keep this virus from spreading and to continue providing exceptional pest services for all our communities that we service so that residents may enjoy their community parks, amenities and playgrounds.

Our nation's top priority is fighting the virus, but it is critical to keep our economy working. Today, tomorrow, and throughout this crisis, we will remain open for business and committed to serving you.

Thank you for the opportunity to be your partner.

Sean Iglesias & Preston Pearce  
Owners of Property Management Pest & Termite Control, LLC