

LIFETIME WARRANTY

NewLuxe Bath Glass warrants all workmanship, and/or material defects that do not comply with industry standard. NewLuxe Bath Glass will repair or replace any product that is not holding with this standard.

- A) There is a **limited lifetime** warranty on workmanship and materials.
- B) Items covered under this warranty include, but may not be limited to: Sagging doors, faulty hinges, and/or leaking showers under normal bathing conditions. Leaks that are caused by forcing water out of hinges or spaces between glass with a wand are not covered under this warranty. Water dripping off of an open door is not considered a leak and will not be covered.
- C) Under this warranty, the purchaser must report any cosmetic flaws such as scratches in the glass within **48 hours** of install. After 48 hours, NewLuxe Bath Glass cannot be held liable for these cosmetic issues. If the flaw is reported within 48 hours, NewLuxe Bath Glass will have a representative inspect the issue and make a determination if the issue is within industry standard or needs to be repaired or replaced.
- D) DO NOT use your shower for 24 hours after the glass is installed to allow the silicone to properly harden and seal your shower. If a shower has been used within 24 hours of install and leaking occurs through silicone, there will be a trip and material fee to come repair it as the shower needs to be left dry for 24 hours.
- E) If any damage is done to glass/hardware by the purchaser or a third party after the install is complete, it will not be covered under this warranty. NewLuxe Bath Glass will repair these issues at a reasonable cost if the need arises.
- F) Vinyls that wear out or collect mold/mildew over time are not covered under this warranty. NewLuxe Bath glass will replace your vinyls occasionally for a trip and material fee if the need arises.
- G) Hard water stains are not covered under this warranty. If the glass purchased has a coating, this will be covered to the extent that the manufacturer warranty allows for that product. The only maintenance that should need to be done by the purchaser is to squeegee off the glass after each shower if uncoated. It is recommended that you squeegee your shower once a week or so if coated, but may not be necessary.
- H) If any of the covered problems arise, or if you have questions about other issues that may be covered, call 281-809-6625 or email team@newluxebathglass.com immediately upon discovery of the issue.
- I) This warranty is non-transferrable and will only be valid as long as you own your home.

