

# TOP 5 MISTAKES HOMEOWNERS MAKE WHEN HIRING A GLASS COMPANY

NewLuxe  
Bath Glass



## NOT RESEARCHING ONLINE

It's amazing what can be found with a quick online search. If a company has any kind of credibility whatsoever, you should be able to find at least a few positive reviews on them. Obviously, if there are bad reviews – watch out! Similarly however is not being able to find anything on them. Any legit company should at least have some type of online presence. If not, be wary of hiring them.



## LACK OF A WARRANTY

It sounds so basic, but many people forget that a written warranty is gold if an issue with your purchase is ever to arise. Any reputable company should provide a detailed written estimate. If they can't warranty their work, don't trust them!



## GOING WITH THE LOWEST BID

Of course the winning bid should usually at least be competitive, however “a great deal is more than a just a good price!” This is a great motto to go by, especially when hiring a glass company. If the bid you are leaning towards is the least expensive, look closely at their references and warranty to ensure they are not a “fly by night” company. If you think you are saving money, you might be sadly mistaken when your glass is improperly installed costing you much more than what you thought you saved.

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## LACK OF CLARITY & COMMUNICATION

Lack of clarity and communication is the reason behind so many home improvement blunders. You should make sure they are well spoken and that they clearly articulate what they plan to do, in what time frame, and make sure it is written. They should be organized, and they should have processes in place to make sure you are taken of.



## NOT TRUSTING YOUR GUT

This is a simple one, but oh so important! Our “gut,” otherwise known as instinct, is incredibly powerful, and rarely is it wrong. Often people simply hire on impulse or the lowest price, disregarding that little voice deep down telling them the best choice.