

DEAR PET PARENTS,

WE ARE OPEN BUT ARE RESTRICTING ACCESS TO OUR LOBBY and adjusting our check-in and checkout procedures. This may change at any time depending on staffing, current CDC guidelines and the local restrictions. Our goal is to stay open as much as possible in order to continue giving the best care and service to your pets' in a safe and friendly manner.

Please follow the steps below for the safety of all:

- If you are healthy and have an appointment, upon arrival at our clinic, PLEASE REMAIN IN YOUR VEHICLE OR OUTSIDE THE CLINIC AND CALL OR TEXT US at 970-667-3252.
- After receipt of the call we will check in your pet as soon as possible from outside of the clinic. PLEASE WEAR A MASK AT ALL TIMES THAT STAFF MEMBERS ARE NEAR YOU OR YOUR VEHICLE.
- PLEASE REMAIN IN YOUR VEHICLE and available to speak with us on the phone during the entire time your pet is receiving medical care at our facility.
- NO clients are allowed in the clinic at this time. We may make exceptions for euthanasias or difficult diagnosis discussions.
- If you need to pick up food or medication, PLEASE REMAIN IN YOUR VEHICLE OR OUTSIDE THE CLINIC AND CALL US.
- If you are feeling ill and your pet requires medical care, please CALL or TEXT 970-667-3252 to discuss.

We thank you for your patience, understanding and continued support!

Loveland Vet Clinic Staff!!