

For:

LiveWell Assisted Living
202 N. Elliott Road
Chapel Hill, NC 27514

Dear Sirs and Madams;

I am writing this letter to support LiveWell in Chapel Hill, North Carolina and to briefly describe my family's experience with the organization.

My father joined the LiveWell family in late 2014 when it was decided that he could no longer be safe living alone. This is undoubtedly an extremely difficult decision for any family to make but given the circumstances concerning his health, we had to act quickly.

We were referred to LiveWell by a rival assisted living center in the area which in itself is a testament to the quality of care that they are known for. Upon meeting Diane Beckett, her staff and getting a tour of the facility, it was easily determined that this would exactly be the type of place and environment we could entrust the care of our father to during the difficult transition.

The locations are impeccable from top to bottom, the surroundings peaceful and the staff is accommodating and knowledgeable. After having visited three or four other centers, LiveWell stood above the rest, which further reinforced that we as a family were making the right decision.

The level of care administered at LiveWell clearly outshines that of its competitors. From the tranquil locations (Elliott and Pauline Roads), the generosity of staff members whose ratio to residents allows for very hands-on personal care, the quality of food served and respect with which our father has been treated has been a blessing - especially given the fact that most of the family lives on the West Coast.

Simply, LiveWell treats its residents with respect and dignity at a time when they may be vulnerable but need it the most. Their personalized touch has allowed our dad to have a reading space which was a considerate gesture suggested by the staff, the various outings through LiveWell Champions (going into town, museums, holiday celebrations and cultural outings) are activities that we believe to be helpful in keeping the residents in positive spirits while also allowing them to remain an active part of the community. Additionally, we are briefed quarterly or as needed about our dad, his health and his progress.

I would highly recommend LiveWell to any family considering quality and safe assisted living services for their loved ones and can be available to provide a reference as necessary.

Sincerely,

Claude