

## **IDS International Now on State of Missouri Vendor List for COVID-19 Contact Tracing Services**

Arlington, VA – December 4, 2020

The state of Missouri has selected IDS International as a qualified vendor to conduct contact tracing services. As a result of the federal proclamation declaring a national emergency concerning the coronavirus disease (COVID-19) outbreak and an executive order from Governor Mike Parson, the state issued an emergency procurement for contact tracing services.

The Qualified Vendor List allows any state agency, including state colleges and universities, and members of the Division of Purchasing's Cooperative Procurement Program, to contact a vendor without prior approval to perform services in the contact tracing process. These services may include phone interviews; notifications; explaining COVID-19 symptoms and local quarantine orders to identified contacts; providing recommendations for follow-up care and testing to known COVID-19 exposed individuals; and entering all case and contact data into the Missouri Advanced Contact Tracing System.

"We are proud to be working with the state of Missouri on contact tracing—an essential tool to controlling the spread of COVID-19," says IDS President and CEO, Nick Dowling. "We are committed to do our part to help end the pandemic."

State entities can obtain IDS's services through the statewide eProcurement system, MissouriBUYS, under vendor number CS210521030. IDS was selected to be on the State's Qualified Vendor List based on these unique aspects of its contact tracing services:

- As a highly experienced, US government staffing services provider, IDS maintains a roster of 6,000 pre-vetted contact tracer candidates nationwide. Therefore, it can quickly scale up contract tracing operations as needed.
- Development and oversight of its training curriculum and service implementation aligns with contact tracing's best practices—as validated by the scientific community. IDS's technical advisors include an infectious disease specialist with over 30 years international clinical and epidemiological research experience.
- As with all IDS training services, the goal is to have learners experience "real-life" work scenarios that help deliver better on-the-job outcomes. In partnership with game-based learning solutions designer, Muzzy Lane, IDS developed a proprietary Contact Tracing Simulation. This training simulation provides individualized coaching to better prepare contact tracers for sensitive and challenging work by practicing in a risk-free, virtual environment. The game-based methodology is proven to help participants retain 33 percent more information than traditional learning methods.

Making the Qualified Vendor List for contact tracing services reflects IDS's complete range of experience in staffing small and large government contracts.

### About IDS International Government Services and COVID-19

From nonprofits to public-sector and from government to military, IDS International has earned the trust of a diverse range of clients for its innovative solutions to complex problems in difficult environments. COVID-19 is no exception. Whether providing mission support services for humanitarian relief efforts for the Red Cross or federal agencies such as the National Training Center, or a one-of-a-kind technology platform that helps train National Guard members and first responders, IDS is well-equipped to take on COVID-19's challenges. IDS is proud to help minimize the spread of COVID-19 and help businesses safely operate with data research, contact tracing services, and medically and scientifically valid access control technology.

To learn more about our COVID-19 actions and initiatives, please visit [www.idsinternational.com/navigating-covid-19/](http://www.idsinternational.com/navigating-covid-19/)



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