

Libbey Glass Contracts with Hutchison Group to Conduct Employee Relations Training for Supervisors

April 2014 - Following a successful series of employee relations assessments by the Hutchison Group earlier in the year, the company determined it would be helpful to provide their first-line management with employee relations training.



The training program conducted by Hutchison Group consultants focused on helping supervisors understand how their behaviors and interactions impact their employees with regard to self-esteem, productivity, cooperation and teamwork. The program also provided participants with practical and effective techniques for dealing with employees in a variety of situations.

In addition to the initial training, Hutchison conducted a six-month follow-up with participants to discuss how the classroom material was being implemented, and to address any questions or other areas of interest.

"The employee relations assessments provided us with valuable insights ... and your management training has made a real difference".

Libbey Glass

Hutchison Group President, Cameron Hutchison, stated "The success of most every company is largely determined by the performance, productivity and initiative of their employees. For this to happen, much depends on the employee's day-to-day relationship with their immediate supervisor. Research clearly shows that these daily interactions have a significant impact on retention rates, teamwork, quality and other key performance measures. It also shows that even a few supervisors with poor interpersonal skills can be the key cause for instigating union organizing campaigns, grievances, litigations and other costly disruptions. Again, to improve Labor Relations we have found no more important endeavor then to prepare and equip first-line supervisors with the necessary skills and insights to create and maintain a cohesive and productive unit of employees".



The Hutchison Group is a highly regarded management consulting firm focused on all aspects of labor relations. We specialize in developing and implementing innovative labor cost strategies during acquisitions, mergers, divestitures, and business restructuring; and offer a broad range of other services designed to help reduce costs, improve productivity, and increase organizational effectiveness .

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