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Hutchison Teams with Gephardt Group to Assess Employee Relations at CenturyLink

Atlanta, GA - It was announced today that the Hutchison Group has been retained by the Gephardt Group to assist in their assessment of employee relations and communications at several CenturyLink facilities.

In a letter to participating employees at select company locations the company stated that “this process is driven by CenturyLink’s recognition that some of the most valuable information we have about our business comes from our frontline employees, and we want to do more to listen to them and help them as they engage every day with our customers. We want to ensure that the perspective of our frontline team is part of our decision making as we continue to develop our strategies and business plans, and that they help us define and create the culture that will help us win.”

To that end, CenturyLink has engaged the Gephardt Group, to conduct in-depth conversations with their frontline organizations. The goal is to learn from these conversations so the company can improve performance and customer satisfaction.

“We are very excited to be partnering with the Gephardt Group in this effort, as they will complement our own efforts to listen to and learn from our frontline teams,” said CenturyLink. The founder of the Gephardt Group, Richard Gephardt, is a member of the CenturyLink Board of Directors.

Cameron Hutchison, president of Hutchison Group, stated that “our team is very pleased to be working with the Gephardt group on this important project, and helping CenturyLink identify opportunities to improve performance by capturing the ideas and recommendations of their employees”.

For more information about the Gephardt Group, you can visit their web page at www.gephardtgroup.com



CenturyLink



Established in 1996, Hutchison Group works with management, union leaders and employees to improve communications, productivity and business performance.

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www.hutchgrp.com

For More Information Contact:
Cameron J. Hutchison
Tel: (203) 233-6200
Email: cameron@hutchgrp.com