BY CHOICE HOTELS

Kodak/Sevierville

161 West Dumplin Valley Road
Kodak, TN 37764
Phone: 865-933-3131
Fax: 865-933-5550

Guest Directory

Room Copy – Please Leave for the Next Guest
Welcome to the Comfort Suites, Kodak/Sevierville. It is such a pleasure to have you here. Whether you are spending one night, one week or one month, the Comfort Suites is an excellent choice.

This directory is designed to provide you with information concerning our services, facilities and nearby attractions. We hope if is helpful to you during your stay.

Your patronage is highly valued and, although we have tried to anticipate your needs, do not hesitate to call us for additional information or assistance.

We hope you enjoy your stay and look forward to seeing you again. At the Comfort Suites we are always looking for ways to better take care of you. It has been our pleasure to take care of you.

Sincerely,
The Staff & Management
Guest Information

Airlines
American Airlines .................................................................800-433-7300
Continental Airlines ...............................................................800-523-3273
Delta Air Lines .........................................................................800-221-1212
Southwest Airlines ...................................................................800-435-9792
United Airlines .........................................................................800-241-6522
US Airways ..............................................................................800-428-4322

Airports
McGhee Tyson Airport .............................................................865-342-3000
2055 Alcoa Highway, Alcoa, TN 37701
Gatlinburg Pigeon Forge Airport ..............................................865-453-8393
(Private aircraft, no commercial flights)
134 Air Museum Way, Sevierville, TN 37862

Baby Cribs: Baby cribs are complimentary to our guests. Please inquire at the Front Desk by dialing 0. Available on a first-come, first-served basis.

Breakfast: A complimentary hot deluxe breakfast is available in the breakfast area from 7:00am to 10:00am.

Business Center: A 24-hour Business Center is located in the Lobby area for your convenience. Fax and copy service are available at the Business Center. Our fax number is 865-933-5550.

Check-Out Time: Check-out time is 11:00am. If you need to arrange for a late check-out, please notify the Front Desk.

Coffee: Complimentary coffee is available 24 hours daily for our guests in the lobby.

Credit Cards: We gladly accept American Express, MasterCard, Visa, Discover, JCB and Diners Club.

Emergencies: For any fire, medical or police emergency, dial 9 + 911.

Executive Office: The Executive Office is open Monday through Friday from 8:00am to 5:00pm. A member of our Management Team is always available and is eager to assist you in any way. Dial 800 or 0.

Fitness Center: The Fitness Center is located on the first floor and is free for guests. It is open from 6:00am to 10:00pm.

Forget Something? A selection of toiletries and other items are available at the Front Desk. Items include: toothbrush and toothpaste, deodorant, shaving cream and razors, shower caps and sewing kits.

Front Desk: Open 24 hours. Dial 0.
Guest Information

Hotel Operator: Available 24 hours. Dial 0.

Housekeeping: Should you need additional linens, towels, blankets or other room supplies, please call Housekeeping by dialing 0.

Ice Machines: The ice machines are located on all floors near the vending machines. Please see Hotel Map within this directory for locations.

Internet: The hotel is equipped with complimentary high-speed Internet for your convenience.

Laundry: Guest Laundry is located on the second floor past room 222 and is available from 6:00am to 10:00pm.

Lost & Found: Please notify the Front Desk by dialing 0 if you have lost or found any items.

Meeting Facilities: A Meeting Room is available for up to 12 people. Please contact our Sales Office to arrange your meetings by dialing 801.

Messages/Mail: All incoming mail will be held for you at the Front Desk. If you have a message waiting, the message light on your phone will be on. To retrieve message, dial 77. Outgoing mail is picked up daily at the Front Desk.

Newspapers: Wall Street Journal newspapers are located in the Lobby.

Reservations: We would be happy to confirm your advanced reservations for you next visit with us. To extend your current stay, please contact the Front Desk. Toll-free Choice Hotels reservations 1-800-4-CHOICE.

Swimming Pool: Our year-round indoor heated pool is open from 6:00am to 10:00pm. No lifeguard is on duty. Parents are required to be present while children are in the pool area. All guests are asked to follow the posted rules.

Valet Service: Clothes dropped off at the Front desk by 8:00am will be returned by 6:00pm the same day.

Vending: Vending machines are conveniently located on each floor near guest rooms. Please see Hotel Map within this directory for locations.

Wake-Up Calls: Please notify the Operator of your desired wake-up time.
Guest Information

Radio Stations: Stations are subject to change.

<table>
<thead>
<tr>
<th>AM</th>
<th>WLIK</th>
<th>1270</th>
</tr>
</thead>
<tbody>
<tr>
<td>WSEV</td>
<td>WLFI</td>
<td>660</td>
</tr>
<tr>
<td>WKVL</td>
<td>WKCE</td>
<td>1120</td>
</tr>
<tr>
<td>WLZ</td>
<td>WMZN</td>
<td>1300</td>
</tr>
<tr>
<td>WRJZ</td>
<td>WCSZ</td>
<td>1070</td>
</tr>
<tr>
<td>WNOX</td>
<td>WUOT</td>
<td>91.9</td>
</tr>
<tr>
<td>WQBB</td>
<td>FM</td>
<td>1040</td>
</tr>
<tr>
<td>WMEN</td>
<td>W266AA</td>
<td>101.1</td>
</tr>
<tr>
<td>WFGW</td>
<td>WIVK</td>
<td>107.7</td>
</tr>
<tr>
<td></td>
<td>W237AR</td>
<td>95.3</td>
</tr>
<tr>
<td></td>
<td>WNCW</td>
<td>88.7</td>
</tr>
</tbody>
</table>

Telephone Dialing Information:

Emergency ................................................................. Dial 9 + 911
Local Directory Assistance ........................................... Dial 9 + 1 + 411
Long Distance Directory Assistance ....................... Dial 9 + 1+ Area Code + 555 +1212
Local Calls .............................................................. Dial 9 + Number
Long Distance (Charged to Room) ................................. Dial 9 + 1 + Number
Long Distance (Operator Assisted, Credit Card or Collect)
.................................................................................. Dial 9 + 0 + Number
Room to Room ............................................................ Dial Room Number

Television Channels: Channel lineup is subject to change.

<table>
<thead>
<tr>
<th>Channel</th>
<th>Station</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>WKOP - PBS</td>
<td>VH-1</td>
</tr>
<tr>
<td>3</td>
<td>WPXK - Ion</td>
<td>History</td>
</tr>
<tr>
<td>4</td>
<td>WMAK - IND</td>
<td>Comedy Central</td>
</tr>
<tr>
<td>5</td>
<td>WLTV</td>
<td>Nickelodeon</td>
</tr>
<tr>
<td>6</td>
<td>QVC</td>
<td>HGTV</td>
</tr>
<tr>
<td>7</td>
<td>CW 20</td>
<td>A&amp;E</td>
</tr>
<tr>
<td>8</td>
<td>WVL TV- CBS</td>
<td>USA</td>
</tr>
<tr>
<td>9</td>
<td>WBI R - NBC</td>
<td>ESPN2</td>
</tr>
<tr>
<td>10</td>
<td>Knoxville County Schools</td>
<td>ESPN</td>
</tr>
<tr>
<td>11</td>
<td>WTNZ - FOX</td>
<td>Comcast Sports</td>
</tr>
<tr>
<td>12</td>
<td>CTK 12</td>
<td>TBS Superstation</td>
</tr>
<tr>
<td>13</td>
<td>WATE - ABC</td>
<td>E!</td>
</tr>
<tr>
<td>14</td>
<td>WGN - Chicago</td>
<td>Great American Country</td>
</tr>
<tr>
<td>15</td>
<td>WTLR</td>
<td>FOX News</td>
</tr>
<tr>
<td>16</td>
<td>ABC Family</td>
<td>Food Network</td>
</tr>
<tr>
<td>17</td>
<td>Lifetime</td>
<td>truTV</td>
</tr>
<tr>
<td>18</td>
<td>Weather Channel</td>
<td>Trinity Broadcasting</td>
</tr>
<tr>
<td>19</td>
<td>FOX Sports</td>
<td>Syfy</td>
</tr>
<tr>
<td>20</td>
<td>MTV</td>
<td>HSN</td>
</tr>
<tr>
<td>21</td>
<td>10 News 2</td>
<td>BET</td>
</tr>
<tr>
<td>22</td>
<td>CNN</td>
<td>TV Guide</td>
</tr>
<tr>
<td>23</td>
<td>HLN</td>
<td>TCM</td>
</tr>
</tbody>
</table>
**High-Speed Internet Access**

Follow These Easy Steps:

1. Obtain Username and Password from the Front Desk. Turn on / restart your computer.
2. Enable your wireless card.
3. Select the name of available wireless network at your location.
4. Open your browser, if prompted for username and password, use information given to you from the Front Desk. Before connecting to the network, you must agree to the terms of service in order to proceed.

If you need any help, call our toll-free 24-hour Helpline at 1-866-588-8803.

**Meeting Room Facilities**

Please contact our Sales Office to arrange your meetings.

<table>
<thead>
<tr>
<th>Room Name</th>
<th>Room Size</th>
<th>Room Area</th>
<th>Wi-Fi Internet</th>
<th>High-Speed Internet</th>
<th>Conference/Boardroom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kodak Room</td>
<td>20 Ft. x 15 Ft.</td>
<td>300 Sq. Ft.</td>
<td>No</td>
<td>Yes</td>
<td>10</td>
</tr>
</tbody>
</table>
Safety & Security Procedures

Your safety and the security of your personal property are of the utmost concern to those of us who welcome you as our guest. We urge you to take advantage of the following suggestions.

**Double Locks & Chains:** For additional security while in your room, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety chain or bar lock.

**Admittance:** Do not admit persons to your room without first making identification. A peephole is provided in your door for your convenience. If there is any doubt about a person’s true identity, please contact the Front Desk.

**Keys:** Safeguard your key. Be sure to leave it with the Front Desk upon departure. Do not leave it in your room or in the door. Do not give your key to others.

**Automobiles:** Ensure that your car is locked, and do not leave any items of value visible in your car.

We hope that these procedures will contribute to your comfort and well-being during your stay.

Fire Safety

Hotels are doing even more to make sure that guests are safe from fire. Ask at the Front Desk if they have smoke detectors or automatic sprinklers. Take time to read and familiarize yourself with fire safety and escape information.

Find two exits nearest your room. Count the number of doors from your room to the exits. Make sure that they are unlocked and unblocked.

Learn the layout of your room and how to unlock the door in the dark. Put your room key and a flashlight close to where you sleep. In the event of fire, take your room key, a flashlight and nothing else with you.

Locate the fire alarm on your floor. If you find a fire in your room or somewhere else, sound the alarm.

When you hear the fire alarm, act, don’t investigate. Put these tips to work right away.

REMINDER: Don’t smoke in bed. The most common cause of deadly hotel fires is smoking.

If the fire is in your room, get out and close the door. Once out, report the fire to the hotel operator.

If the fire is not in your room, leave if you can. First, feel the door. If it’s cool, open it slowly and go to the nearest exit.

If your room door is hot, don’t open it. Your room may be the safest place to be. Call the hotel operator, and report the fire and your location. Seal all cracks with wet towels. Shut off fans and air conditioners. Signal at your window or balcony for help, and wait to be rescued.

Crawl low in smoke. Fresh air will be at the floor. If you encounter smoke or fire at lower levels, turn around and use another exit. Take your key so that you can go back to your room if you can’t use your exits.

Never use elevators during a fire. They could stop at the fire floor. Use interior stairs.
Map is not drawn to scale. Not all roads are shown.
Area Information

Cades Cove
Cades Cove is one of the most popular areas in the national park, just twenty-seven miles from Gatlinburg. A wide array of historic buildings, dating back to the late 19th and early 20th centuries, are scattered throughout the cove. These include a grist mill, barns, three churches and a collection of log and frame homes. An eleven mile one-way loop road take visitors around the cove. The road is open from sunrise to sunset; on some mornings up to 10:00am only bicycle and foot traffic are allowed. Deer are almost always seen in the fields and sightings of other wildlife are possible.

Enjoying the Park
Take Newfound Gap Road, a scenic, high mountain road, which winds up through Newfound Gap. Along the road are numerous scenic pullouts with superb views. You can park at the crest of Newfound Gap, where the Appalachian Trail crosses the road. You can also drive the spur road out to the Clingmas Dome, the highest point in the park and its observation tower with panoramic views. Clingmans Dome can be reached via a strenuous 1/2-mile hike from the parking lot. To truly experience the beauty of the mountains, park officials recommend a closer look. There are some 800 miles of trails leading to waterfalls, coves, balds and rushing streams.

The Great Smoky Mountains National Park
The Great Smoky Mountains National Park, the majestic climax of the Appalachian Highlands, is a 520,000-acre mountain wilderness. It straddles the Tennessee and North Carolina border with about a quarter million acres in each state. It attracts some 10 million visitors each year making it America’s most popular national park. Many of those visitors use Sevier County as their gateway to the park. The same unique combination of scenery, history and recreation that draws visitors from across the country makes the park a favorite destination for local residents.

Other Park Visitors Centers
The National Park also has an information station at the Gatlinburg Welcome Center on US 441 and there is a visitors center at Cades Cove in the park. Connecting Sugarlands Visitors Center and Oconaluftee Visitors Center (open year-round) at the entrance on the North Carolina side of the park, is the Newfound Gap Road, a scenic drive across the Smokies that is closed to commercial vehicles.
Area Information

Park Regulations and Safety
The Great Smoky Mountain National Park is managed as a natural and wild environment. Motorists must drive defensively. Hikers must meet nature on its own terms. If you hike alone, let someone know your plans and schedule, and have proper clothing and gear. In winter, gear and clothing should be suitable for survival in deep snow and extreme cold. To prevent accidents, stay on trails, stay off cliff faces, be careful around water, and watch and control children. Pets are permitted in the park if on a leash or under constant physical control, but are prohibited on trails or cross-country hikes.

Sugarlands Visitors Center
From the Tennessee side, make your first stop the Sugarlands Visitors Center, located just two miles inside the park from Gatlinburg at the intersection of Newfound Gap and Little River Roads. The building is full of information, publications and exhibits. The center’s natural history museum displays animal and plant life found in the park. A slide show gives you an overview of the park’s history and ecology. There are free maps, pamphlets and brochures about the park, and the rangers at the desk are well informed and will be glad to answer all your questions and suggest things for you to do and see in the park. The Sugarlands Visitors Center is open all year.

A Wildlands Sanctuary
The Great Smoky Mountains are a wildlands sanctuary preserving the world’s finest examples of temperate deciduous forest. The name smoky comes from smoke-like haze enveloping the mountains. The park boasts unspoiled forests similar to those early pioneers found. Restored log cabins and barns stand as reminders of those who carved a living from this wilderness. Fertile soils and abundant rain have encouraged the development of a world-renowned variety of flora, including more than 1,500 kinds of flowering plants. Broadleaf trees predominate in the coves, while along the crest - at more than 6,000 feet elevation - are conifer forests like those found in central Canada. Wild flowers and migrating birds abound in late April and early May. During June and July rhododendrons bloom in profusion. Autumn’s pageantry of color usually peaks in mid-October. In winter, an unpredictable season, a peace pervades the park. Fog rolling over the mountains may blanket the conifers in frost.

A Word About Bears
Bears are wild and potentially dangerous. If one approaches your car, stay inside with the windows closed. Feeding bears and other wildlife encourages the animals to behave unnaturally and violates the park regulations.
<table>
<thead>
<tr>
<th>Places of Worship</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First Assembly of God</strong></td>
</tr>
<tr>
<td>1187 Ernest McMahan Road, Sevierville ..................................................865-453-8036</td>
</tr>
<tr>
<td><strong>First Baptist Church of Pigeon Forge</strong></td>
</tr>
<tr>
<td>3290 Parkway, Pigeon Forge ....................................................................865-453-4647</td>
</tr>
<tr>
<td><strong>First Presbyterian Church or Sevierville</strong></td>
</tr>
<tr>
<td>500 Belle Avenue, Sevierville ...............................................................865-453-2971</td>
</tr>
<tr>
<td><strong>First United Methodist Church of Pigeon Forge</strong></td>
</tr>
<tr>
<td>111 Methodist Street, Pigeon Forge ........................................................865-453-8333</td>
</tr>
<tr>
<td><strong>Holy Cross Catholic Church</strong></td>
</tr>
<tr>
<td>144 Wears Valley Road (traffic light #3), Pigeon Forge..............................865-429-5587</td>
</tr>
<tr>
<td><strong>Kingdom Hall of Jehovah's Witnesses</strong></td>
</tr>
<tr>
<td>1316 Jayell Road, Sevierville ...................................................................865-428-0722</td>
</tr>
<tr>
<td><strong>Our Savior Lutheran Church</strong></td>
</tr>
<tr>
<td>423 Historic Nature Trail (traffic light #8), Gatlinburg ................................865-436-5641</td>
</tr>
<tr>
<td><strong>Parkway Church of God</strong></td>
</tr>
<tr>
<td>661 Parkway, Sevierville ..........................................................................865-453-0389</td>
</tr>
<tr>
<td><strong>St. Mary's Catholic Church</strong></td>
</tr>
<tr>
<td>304 Historic Nature Trail, Gatlinburg ......................................................865-436-4907</td>
</tr>
<tr>
<td><strong>St. Paul Lutheran Church</strong></td>
</tr>
<tr>
<td>1610 Pullen Road, Sevierville ....................................................................865-429-6023</td>
</tr>
<tr>
<td><strong>Sevierville Church of Christ</strong></td>
</tr>
<tr>
<td>208 Hicks Drive, Sevierville .....................................................................865-453-8009</td>
</tr>
<tr>
<td><strong>Smoky Mountain Christian Church</strong></td>
</tr>
<tr>
<td>125 South Boulevard, Sevierville ..............................................................865-453-6031</td>
</tr>
<tr>
<td><strong>Trinity Episcopal Church</strong></td>
</tr>
<tr>
<td>509 Historic Nature Trail, Gatlinburg ......................................................865-436-4721</td>
</tr>
</tbody>
</table>
La Carreta
Authentic Mexican Cuisine

3965 Parkway
Pigeon Forge, TN 37863
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241 Forks of the River Parkway
Sevierville, TN 37862
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1386 Dolly Parton’s Parkway
Sevierville, TN 37872
(865) 365-3137

761 Cosby Highway
Newport, TN 37821
(423) 625-3941

ALL LOCATIONS
Monday - Thursday
11:00am to 10:00pm
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11:00am to 10:30pm
Sunday
11:00am to 9:00pm

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Sample Menu Items:
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Homemade Quiche
Pottery House Burgers
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Hand-Cut Ribeyes
Crispy Fried Spicy Catfish
Fresh Local Trout
Signature Desserts

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The Pottery House Café and Grille offers a true, authentic dining experience mixing smoky mountain ambience with our delicious menu prepared with only the freshest regional ingredients. We specialize in down-home flavors and classic comfort foods. Even our breads are made from scratch daily using our stone-ground Old Mill products.

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