



ALEXANDRA GECZI PLLC  
DIVORCE & FAMILY LAW

# DALLAS TORNADO RESOURCE & RECOVERY INFORMATION

---

FOR CURRENT CITY OF DALLAS UPDATES, GO TO:

<http://dallascitynews.net/resources-residents-affected-october-20-storm>

## DONATIONS:

### **The City of Dallas Emergency Assistance Fund**

The city of Dallas Emergency Assistance Fund helps local organizations respond to broad-based community emergencies that severely affect Dallas.

<https://dallemerasstfund.kimbia.com/dallemerasstfund>

## SHELTER:

### **Red Cross Respite Center Bachman Recreation Center**

Respite Center Bachman Recreation Center  
2750 Bachman Dr. | Dallas, TX 75220

## STREET DEBRIS, DOWNED TREES, LOW LIMBS:

Call **311** or OURDALLAS App or [www.DallasCityHall.com](http://www.DallasCityHall.com)

Sanitation Services is using 311 data to identify high-volume call areas for contractor pick-up.

### **Sanitation Services & Code Compliance**

Sanitation Services is bringing in contractors to assist with storm debris collection to maintain normal trash pick-up schedules. Code Compliance will not issue citations for brush and storm debris placed for pickup only in those areas impacted by storms. All Sanitation Transfer Stations are open for residents to drop off any brush and storm debris. Find locations at [www.dallaszerowaste.com](http://www.dallaszerowaste.com)

## TRAFFIC SIGNAL OUTAGES, FLASHING SIGNALS, DOWNED SIGNS:

Call **311** or OURDALLAS App or [www.DallasCityHall.com](http://www.DallasCityHall.com)

## DOWNED POWER LINES- NON-SPARKING, POWER OUTAGES:

Call **Oncor** at 888-313-4747

## DOWNED POWER LINES WHICH ARE SPARKING OR BLOCKING ENTRY/EXIT:

Call **911**



ALEXANDRA GECZI PLLC  
DIVORCE & FAMILY LAW

# DALLAS TORNADO RESOURCE & RECOVERY INFORMATION

---

## FLOODING:

Call **311** or OURDALLAS App or [www.DallasCityHall.com](http://www.DallasCityHall.com)

## MISSING PETS:

### **City of Dallas Call 311**

Field officers will be patrolling the area to help reunite pets with their owners.

## MENTAL HEALTH:

### **National Disaster Distress Helpline**

The National Disaster Distress Helpline (1-800-985-5990 or text TalkWithUS to 66746) offers 24/7 emotional support for anyone impacted by the Dallas Tornado.

Distress warning signs & coping resources are here:

<https://www.samhsa.gov/find-help/disaster-distress-helpline/disaster-types/tornadoes>

## ATMOS ENERGY:

- If you smell gas, immediately leave the affected area and from a safe distance, call 911 or Atmos Energy's 24-hour emergency response line at 1-866-322-8667.
- **NEVER** try to find the source of a gas leak. **DO NOT** use a cellular phone or anything that might cause a spark, such as a generator.
- If flooding occurs at a residence or business and the gas appliances are under water, do not try to operate the appliances. Instead, contact Atmos Energy or a qualified service professional to conduct a safety inspection.
- If a natural gas metered is damaged or a gas line is exposed, immediately leave the area and call the Atmos Energy 24-hour emergency response number at 1-866-322-8667.
- Atmos Energy customers experiencing a natural gas outage or service interruption should contact the company's customer service number at 1-888-286-6700. Customers will be restored as quickly as possible once the area is deemed safe.