

There is nothing more important to us than our customers' safety and well being.

Health and Safety Standards

As we re-open our spa, Essentials is committed to provide safe and healthy environment to our guests as well as employees. We have consulted with experts in healthcare, infectious disease, massage therapy, and esthetics to ensure we are taking the right measures to ensure safety without sacrificing your relaxation or our employee's well-being. During COVID-19 crisis, we reinforced additional steps and added measures.

HOW ESSENTIALS SPA LOCATIONS TAKE CARE OF YOU

Thoroughly wiping down all service rooms and tools with approved hospital-grade EPA-registered disinfectants and cleaning and disinfecting bathrooms and common areas at a minimum of once every hour.

All Essentials Spa locations are required to ensure their employees have completed training course in Spa Sanitation, infection control & Prevention.

Pre-service employee and client health checks including temperature check.

Mandatory masks and face covering for all employees.

Service providers wearing gloves during services upon client request.

Hand sanitizer will be available at our front desk, restrooms and every key location for use by both our guests and service providers.

We are adopting check in and checkout processes to limit contact and traffic in the spa at any given time. We may have guests wait in their cars and call them when their treatment room is ready.

Between every session and service, Essentials Spa locations are required to:

Remove & replace all linens and wash at high temperatures with a bleach-based product to minimize the transmission risk. We will discontinue the use of blankets.

Disinfect all surfaces and equipments that may have been touched or handled during the service with EPA registered products.

All employees require to practice good hand hygiene, including regularly washing their hands with warm water for at least 20 seconds, including before and after touching members or guests.

After each use, our basalt hot stones and marble cold stones, are scrubbed with disinfecting detergent soap and sprayed with EPA registered disinfectant and deodorizer. The hot stone warmers are also washed with detergent soap after each use.

All Essentials Locations must comply with all federal, state, and local laws and orders.

Our commitment remains for you to restore, relax, and refresh when you need it most.

Thank you for your trust, we look forward to seeing you soon.