

Donald A. Green

Law Offices of Donald A. Green, PC
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EDUCATION

Trial Lawyers College, Dubois, Wyoming

- Graduate, August 2007
- By invitation only to study trial lawyer skills with approximately 50 other trial attorneys from around the country with renown trial attorney Gerry Spence

Whittier Law School, Costa Mesa, CA

- Juris Doctorate Degree, May 2002
- Certificate in Intellectual Property Law
- Outstanding Grades: Corporations (97), Wills & Trusts (93), Legal Skills (89)

Cornell University, Ithaca, NY

- M.H.A. from Sloan Program in Health Services Administration, May 1996
- Concentration in Health Care Finance and Public Policy

Cornell University, Ithaca, NY

- Bachelor of Science in Consumer Economics and Housing / Policy Analysis, May 1994

Syracuse University, Syracuse, NY

- Studied Health Policy in England, Norway and Switzerland at the World Health Organization, Summer 1994
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PROFESSIONAL EXPERIENCE [LEGAL]

Law Office of Donald A. Green, APLC, Carlsbad, CA

President and Managing Attorney / Lead Trial Counsel, October 10, 2003 to Present

- Founding and managing attorney of plaintiff-oriented practice with focus on civil litigation, esp. personal injury, elder abuse, consumer law, wrongful death, medical malpractice, health care law, and insurance bad-faith claims, employment law, debt settlement and elimination, and bankruptcy
- Manage and oversee all aspects of business operations: advertising, marketing, billing and accounting, data entry, file management and case development
- Manage and personally handle all aspects of litigation, including pleadings, motions, discovery, and trial
- Lead attorney in dozens of trials, grossing millions of dollars in settlements and judgments
- Oversee, prepare, and try personal injury cases on a regular basis in all jurisdictions in Southern California, including in both State and Federal Courts
- Licensed in California, Oregon and Washington

The HealthLex Group, Inc., San Diego, CA

President, August 2001 to 2006

- Established consulting service for assisting consumers with health care issues related to services rendered by their providers and/or health care plans
- The organization's mission was to work collaboratively with Healthplan Consumer Advocates, Inc. and to provide a similar scope of services (*see below*) on a prospective, pre-paid basis or on an ability-to-pay basis in pursuit of providing a resource and legal representation to achieve mutually satisfactory outcomes for legal and consumer disputes related to health care services

(Continued)

Healthplan Consumer Advocates, Inc. [501(c)(3) not-for-profit], San Diego, CA
Founder / President, 1997 to 2006

- Founded non-profit organization while still in law school to represent and assist low-income and/or indigent health plan consumers with challenges dealing with their insurance companies, health maintenance organizations, or health care providers
- Focus on billing, customer service, quality, coverage, contractual, and standard of care issues
- Work with health care providers / entities and administrative agencies to achieve mutually satisfactory outcome for legal and consumer disputes related to health care services

Lucas, Mullany, Boyer & Haverkamp, APC, San Diego, CA
Law Clerk / Associate, October 16, 2002 – October 10, 2003

- Researched and drafted memos regarding novel, complex and pertinent legal issues
- Drafted motions (judgment on pleadings, summary judgment, in limine, for protective order, to compel production) and made arguments in court of law
- Propounded and Responded to Discovery (form interrogatories, request for admissions, request for production)
- Took and defended depositions
- Drafted meet and confer letters, met and conferred with counsel, and negotiated with opposing counsel for settlement
- Assisted partners in preparing for trial
- Authored articles for long term care publication “LTC Herald” which were subsequently republished by Mealey’s Litigation Reports and the American Health Lawyers Association

**PROFESSIONAL
EXPERIENCE
[HEALTH CARE]**

Orange County Health Care Agency, Santa Ana, CA
Consultant / Project Manager, February 2001 to October 11, 2002

- Led several multi-disciplinary teams, consisting of 25-30 agency clinicians and end users, in building the core and clinical components of \$18 million Enterprise Health Care Information System
- Ensure compliance of new system with state/federal billing, documentation, transactional, privacy, security and confidentiality requirements, including HIPAA, Knox-Keene, Medicare, Medi-Cal, and various state laws / regulations related specifically to HIV, Substance Abuse, and Mental Health Services
- Produced 150 process flows based on operational work processes, and assessed and recommended operational improvements for the work environments of all divisions and programs

Universal Care, Signal Hill, CA
Director, Disease Management, June 2000 to November 2000

- Managed staff of three in coordinating all aspects of disease management related to reducing morbidity, improving quality, reducing costs and improving health outcomes of members with chronic conditions
- Ensured company compliance of all DM activities with current policies, laws, and regulatory standards, including those related to the provision of state-mandated services
- Collaborated with Medical Directors to develop Clinical Practice Guidelines and write articles for provider and member newsletters

PacifiCare of California, Cypress, CA
Supervisor / Project Manager, Clinical Improvement, March, 1998 to June, 2000

- Primarily responsible for satisfying and documenting clinical performance outcomes (HEDIS) and preparing for NCQA Accreditation, and DOC, HCFA and HEDIS audits
- Designed and performed statistical analyses on historical results of quality improvement initiatives
- Identified and developed clinical interventions, quality improvement initiatives and studies for improvement of preventive health by members and providers

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CareAmerica Health Plans, Woodland Hills, CA

Project Manager, Quality Improvement, December 1996 to March 1998

- Actively involved in NCQA, Department of Corporations and HCFA HEDIS Audits
- Designed, implemented and analyzed member interventions in compliance with state regulations and accreditation-body mandates to ensure that members received appropriate preventive health services
- Analyzed and implemented incentive programs to increase submission rate of electronic transactions from network physician groups, and to improve delivery of preventive services to managed care members

Butterworth Health Systems, Grand Rapids, MI

Administrative Resident, May 1995 to August 1995

- Received broad exposure at the executive level through active involvement in the daily operations of the entire integrated health system
- Conducted and presented a comprehensive benchmark study of integrated delivery systems nationwide for use as a strategy tool for physician organization development
- Collected, compiled, and presented comprehensive information and vital statistics on the hospital for use by health system executives

**PROFESSIONAL
CERTIFICATIONS
AND AWARDS**

- Trial Lawyers College Graduate, Summer 2007
- Best Young Attorney Finalist, Daily Transcript, 2007
- Professional of the Academy for Healthcare Management (PAHM), October 2001
- Certified Professional in Healthcare Quality (CPHQ), November 1999 to 2003

AFFILIATIONS

- American Bar Association
- California Bar Association
- San Diego County Bar Association
- North County Bar Association
- Consumer Attorneys of California
- Consumer Attorneys of San Diego
- Better Business Bureau (A+ Rating)
- AVVO

SOCIAL MEDIA

LAW OFFICES OF DONALD A. GREEN, PC (CIVIL PRACTICE)

- **Websites :** www.lodag.com; www.dgreenlaw.com (old)
- **Facebook:** <https://www.facebook.com/pages/Law-Offices-of-Donald-A-Green-PC-Consumer-Trial-Lawyers/405595756122209>
- **Google+ Page:** <https://plus.google.com/112581560025731800068>
- **LinkedIn:** <http://www.linkedin.com/pub/donald-green/18/716/b77>
- **AVVO:** <http://www.avvo.com/attorneys/92008-ca-donald-green-373499.html>
- **Twitter:** @don4law
- **Email:** donald@dgreenlaw.com

LAW OFFICES OF DONALD A. GREEN, PC (DEBT SETTLEMENT / BANKRUPTCY)

- **Website:** www.DAGonDebt.com
- **Facebook Page:** <http://www.facebook.com/DaGonDebtcom>
- **Twitter:** @DAGonDebt