

TO ALL CHURCH RANCH EVENT CENTER
CLIENTS AND PARTNERS,

WE WANT TO REACH OUT WITH AN UPDATE ON WHAT WE'RE DOING TO SUPPORT YOU, AS OUR GLOBAL COMMUNITY NAVIGATES THE PERSONAL AND BUSINESS IMPLICATIONS OF COVID-19. AT CHURCH RANCH EVENT CENTER, WE BELIEVE IT IS ROLE AND RESPONSIBILITY DURING THIS TIME TO PRIORITIZE TWO THINGS: THE HEALTH AND WELL-BEING OF OUR CUSTOMERS, PARTNERS AND EMPLOYEES WHILE ALSO PLAYING A CONSTRUCTIVE ROLE IN SUPPORTING LOCAL HEALTH OFFICIALS AND GOVERNMENT LEADERS AS THEY WORK TO CONTAIN THE VIRUS. AND IN DOING SO, WE WILL CONTINUE TO MAKE DECISIONS WITH VIGILANCE AND COURAGE INFORMED BY THE LATEST SCIENCE-BASED INFORMATION AND GUIDED BY OUR MISSION AND VALUES. SERVING YOUR NEEDS IN A SAFE MANNER IS OF THE UTMOST IMPORTANCE TO US. HERE ARE SOME THINGS WE ARE DOING TO ENSURE YOU, YOUR FAMILY, AND YOUR GUESTS STAY SAFE DURING THIS TIME.

- WE'VE TAKEN PROACTIVE STEPS TO ENSURE OUR ASSOCIATES AND THEIR FAMILIES ARE PROTECTED, INCLUDING PROVIDING UP-TO-DATE GUIDANCE FROM THE CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC) ON PREVENTION, CEASING ALL NON-ESSENTIAL BUSINESS TRAVEL BOTH DOMESTICALLY AND INTERNATIONALLY, AND PUTTING NEW POLICIES IN PLACE TO ENSURE SICK TEAM MEMBERS REMAIN HOME.
- WE'RE DOING EVERYTHING POSSIBLE TO HELP YOU ACT ON THE PREVENTATIVE MEASURES ADVISED BY THE CDC.
- WE HAVE MOVED EVENTS OVER 50 PEOPLE FOR THIS TIME A COUPLE MONTHS OUT.
- OVER THE LAST FEW WEEKS, WE HAVE TAKEN A SERIES OF PRECAUTIONARY STEPS IN RESPONSE TO DEVELOPING PUBLIC HEALTH IMPACT, INCLUDING INCREASED CLEANING AND SANITIZING PROCEDURES.

RELYING ON THE EXPERTISE OF THE CDC AND LOCAL HEALTH OFFICIALS ACROSS THE COUNTRY, WE ARE COMMITTED TO SHARING INFORMATION AS SOON AS WE HAVE IT TO PROTECT THE HEALTH AND WELLBEING OF OUR CUSTOMERS AND ASSOCIATES. AT THE HEART OF OUR CORE VALUES IS YOU, AND THE CREC TEAM MEMBERS WHO SERVE YOU, AND WE ARE HERE TO SUPPORT YOUR NEEDS IN EVERY WAY POSSIBLE.

WE WANTED TO PERSONALLY REACH OUT TO THANK YOU AND TO PROVIDE AN UPDATE ON CHURCH RANCH EVENT CENTER'S ACTIONS TO HELP PREVENT THE

SPREAD OF THE VIRUS AND SUPPORT THE HEALTH AND WELL-BEING OF OUR CLIENTS,
PREFERRED PARTNERS, EMPLOYEES AND OUR COMMUNITIES.

WE APPRECIATE YOUR UNDERSTANDING AS WE NAVIGATE THROUGH THIS TIME
TOGETHER.

THANK YOU AND STAY SAFE AND HEALTHY FROM ALL OF US HERE AT CHURCH RANCH
EVENT CENTER!