

Carney Counseling and Family Services LLC

PHONE CALLS AND EMERGENCY SERVICES

Carney Counseling and Family Services LLC believes that having access to your Counselor is important, however, please keep in mind the following before contacting either Carney Counseling and Family Services LLC or Michael Carney:

1. Carney Counseling and Family Services LLC does NOT provide Medical and/or psychiatric emergency services.
2. In the event of a life-threatening emergency, it is your responsibility to call 911 immediately or have somebody take you to the nearest emergency room.
3. Carney Counseling and Family Services LLC does NOT offer any after-hours availability.
4. Clients calling after-hours to Carney Counseling and Family Services LLC will be asked to leave a message with their name, telephone number, a time-frame in which the client can be called-back, along with the specific reason for the phone call.
5. Messages that require a return phone call will be handled as timely as possible.
6. Return calls from the Counselor that last longer than seven minutes will be billed as a thirty minute office visit.
7. At this time, Carney Counseling and Family Services LLC will NOT communicate with clients via email or text messaging.

I acknowledge that I have read and understand and agree to the above rules regarding phone calls and emergency services for Carney Counseling and Family Services LLC.

Signature and Date

Printed Name