



Head office: 1469 Stittsville Main Street, Stittsville, ON K2S 1B3

Telephone: 613-836-2473 Fax: 613-831-1672

BROKER COMPENSATION

We appreciate your business and the trust you have placed in us to service your general insurance needs. We feel it is our duty to openly discuss all aspects of your dealings with our company. In keeping with our commitment to provide our clients the best service possible, this letter will explain our duties to you, our valued client, and the ways we are compensated by the insurers with which we have chosen to partner to fulfill those duties.

We strive to provide you with the best insurance value that combines coverage, service, financial stability and price. We also provide personalized, quality service that includes professional insurance advice, ongoing policy management and claims support. When any issue arises regarding your insurance coverage, we are your advocate, using our professional experience to best represent your individual interest.

Broker compensation is part of your premiums. For your benefit, we are providing you with a list of commercial insurers that we represent on a contractual basis and have included the range of compensation each provides as a percentage of your overall premium. In order for us to maintain strong and long-term relationships with quality insurers, we work with each to provide the type of business they desire. The insurers shown on the table with an asterisk (*) recognize our efforts through a contingent commission contract. Payment of this contingent commission may depend on a combination of growth, loss ratio, volume, retention and increased services that we provide on behalf of the insurer. It is based on our entire portfolio of business with that insurer and not on individual policies. Contingent commission is not guaranteed. Please visit the individual company's website for detailed information.

From time to time we may participate in insurer incentive programs.

BrokerLink, Intact Insurance Company, Novex Insurance Company, and Jevco Insurance Company are owned by Intact Financial Corporation. Intact Financial Corporation, through affiliates, has provided interest-bearing financing at market rates to BrokerLink.

Bradley's Insurance Limited

Insurers that we represent on a contractual basis showing the range of compensation each provides as a percentage of your overall premium.

Company	Automobile	Property/Casualty/Surety
Arch	7.5-12.5%	20%
AIG	12.5%	20%
Aviva*	12.5-13.5%	20-22%
Catlin	n/a	10-20%
Chieftain	12.5%	20%
Chubb	10-12.5%	15%
CNA	2.5-12.5	15-20%
Dominion/Travelers*	12.5	20%
Ecclesiastical	n/a	15-20%
Echelon	12.5%	20%
Encon	n/a	20%
Frank Cowan	7.5-10%	12.5-15%
Gore Mutual	12.5%	20%
Grenville Mutual	12.5%	20-25%
Guarantee Co	13%	21-%
Intact*	12.5%	20-25%
Lombard	12.5%	20%
Lloyds of London	n/a	22.5%
Northbridge Insurance	12.5%	20%
Portside Insurance	n/a	15%
RSA	10-12.5%	20%
Totten	12.5%	15%
Trisura	n/a	22-27%
Unica*	12.5%	20%
XL Group	n/a	10-20%

*indicates an insuring company where a contingent commission contract is in place.