

You're in Good Hands®

Allstate Benefits is a customer-focused, value driven organization. That means that we always have the customer in mind when we design our products and services, make decisions, and work with each other. Our decisions and actions all influence the way customers experience us. Uniting our focus on behaviors that matter most to consumers is exactly what we do to prove that Allstate Benefits is not like other insurance companies. Our brand promise is to bring the 'good' to people's lives every day. This requires us to live our brand attributes:

Do the right thing – If it's a coin-toss, the customer always wins

Put people ahead of policies – Imagine yourself in their situation

Defy expectations – Deliver what people wouldn't imagine from an insurance company

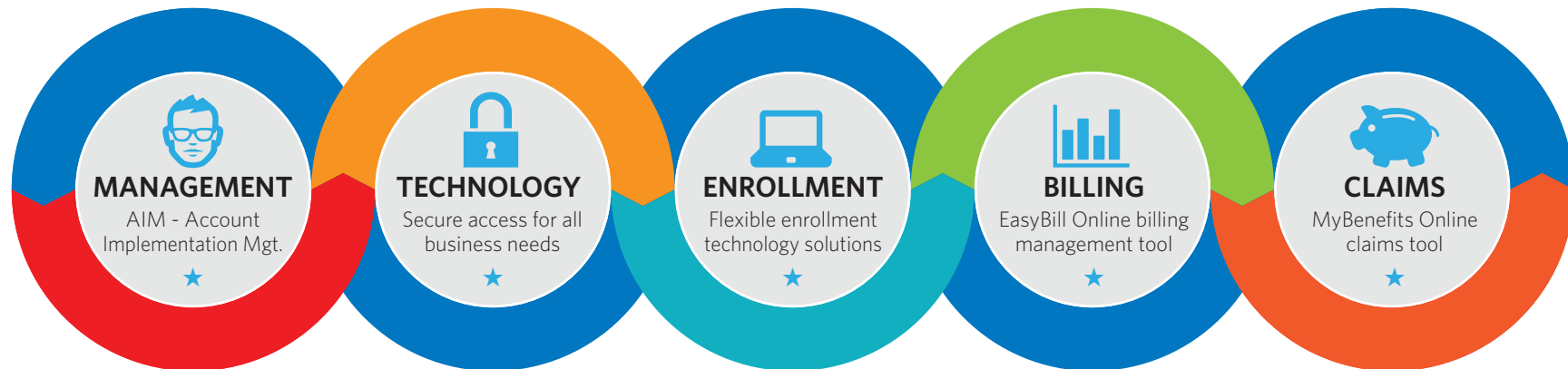
The best companies don't settle for satisfactory – they dare to be great. That's what we do every day.

Fortune 100

With over **40,000 groups** in force and insuring more than **3 million employees**, we deliver the promise of our Good Hands every day.

- Protecting **4 of the top 10** retailers¹
- World's Most Ethical Company, 2017²
- Top 50 Companies for Diversity (11-time winner), 2016³

Five-Star Service from start to finish



AIM technology tool offers an **end-to-end approach** with each customer via:

- Implementation and Account Management support based on customer size and needs
- "Quarterbacks" the implementation process across the organization
- Monitors tasks/status from start to finish

Our **secure technology solutions** offer big protection for all sized businesses:

- ID and password protected
- Follows GLBA, HITECH, and HIPAA rules/standards
- Leading-edge systems
- Sensitive/proprietary information securely protected

Our **flexible enrollment solutions** allow us to execute a successful benefit enrollment experience for you and your employees:

- Proprietary tools
- Enhanced data sharing capabilities
- Unique employer benefit systems support and engagement

Simple billing solutions help you manage billing for all your employees, using a tablet, laptop, or smartphone:

- Management
- Invoicing
- Reporting
- Maintenance
- Positive Pay file processing and deduction reconciliation

Secure access (24/7) to existing benefit information:

- Online submission via laptop, tablet or smartphone
- Tracking/status updates
- Express claim Wellness or Outpatient Physician's Treatment Benefits paid within 48 hours
- All other claims paid within 5 calendar days